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Human Resources .....	703-777-0213
Information Technology .....	703-777-0199
Juvenile Detention Center .....	703-771-5200
Juvenile & Domestic Relations Court .....	703-777-0300
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Library Services.....	703-777-0368 (V/TTY)
Magistrates .....	703-777-0383
Management & Financial Services.....	703-777-0563
Mapping and Geographic Information .....	703-771-5778
Mental Health .....	703-771-5100
Mental Health/Mental Retardation/ and Substance Abuse Services .....	703-777-0378 (V/TTY)
Parks, Recreation & Community Services .....	703-777-0343
Planning.....	703-777-0246
Procurement.....	703-777-0403
Public Information Office.....	703-777-0113
Recycling.....	703-771-5318
Ridesharing.....	703-771-5665
School Administration.....	571-252-1000
Sheriff's Office .....	703-777-0407
Solid Waste Management.....	703-777-0187
Transitional Housing Shelter .....	703-771-5429
Transportation Services .....	703-737-8624
Treasurer.....	703-777-0280
Victim Witness .....	703-777-0417
Volunteer Services.....	703-777-0113
Youth Shelter.....	703-771-5300
Zoning.....	703-777-0397

## Quick Reference Guide

### Loudoun County Phone Numbers

Loudoun County Government (Main Line) .....	703-777-0100
Animal Care and Control.....	703-777-0406
Area Agency on Aging.....	703-777-0257 (V/TTY)
Assessor .....	703-777-0267
Board of Supervisors .....	703-777-0204 (V/TTY)
Building and Development.....	703-777-0397
Building Inspections and Permits.....	703-777-0220 (V/TTY)
Capital Construction.....	571-258-3300
Career Support Services .....	703-777-0353
Circuit Court.....	703-777-0464
Citizen Comment Line .....	703-777-0115
Clerk of the Circuit Court.....	703-777-0270
Commissioner of the Revenue.....	703-777-0260 (V/TTY)
Commonwealth's Attorney.....	703-777-0242
Community Corrections .....	703-777-0207
County Administrator .....	703-777-0200
County Attorney .....	703-777-0307
Economic Development .....	703-777-0426
Emergency Management .....	703-777-0333
Emergency Services .....	911 (V/TTY)
Environmental Health.....	703-777-0234
Extension Services.....	703-777-0373
Family Services .....	703-777-0353
Fire, Rescue & Emergency Management.....	703-777-0333
Fire Marshal.....	703-737-8600
General District Court .....	703-777-0312

### Loudoun County at a Glance

County Founded: 1757  
County Seat: Leesburg  
Area: 517 square miles  
Form of Government: Traditional  
Population (2009): 283,387  
Number of Public Schools (2008-09): 75  
School Enrollment (2008-09 est.): 57,317  
Library Branches: 7

### Loudoun County Board of Supervisors

Scott K. York, At Large, Chairman  
Jim Burton, Blue Ridge District  
Lori Waters, Broad Run District  
Sally R. Kurtz, Catocin District  
Stevens Miller, Dulles District  
Kelly Burk, Leesburg District  
Andrea McGimsey, Potomac District  
Eugene Delgaudio, Sterling District  
Susan Klimek Buckley, Sugarland Run District

### Constitutional Officers

Clerk of the Circuit Court: Gary M. Clemens  
Commissioner of the Revenue: Robert S. Wertz Jr.  
Commonwealth's Attorney: Jim Plowman  
Sheriff: Stephen O. Simpson  
Treasurer: H. Roger Zurn Jr.

### School Board

Thomas E. Reed, At-Large  
Priscilla B. Godfrey, Blue Ridge District  
Bob Ohneiser, Broad Run  
Jennifer Bergel, Catocin District  
Robert F. DuPree Jr., Dulles District  
Tom Marshall, Leesburg District  
John Stevens, Potomac District  
J. Warren Geurin, Sterling District  
Joseph M. Guzman, Sugarland Run District

## General Information

### History of Loudoun County

Loudoun County constitutes a part of the five million acre Northern Neck of Virginia Proprietary granted by King Charles II of England to seven noblemen in 1649. This grant, later known as the Fairfax Proprietary, lay between the Potomac and Rappahannock Rivers. Between 1653 and 1730, Westmoreland, Stafford and Prince William Counties were formed within the Proprietary, and in 1742 the remaining land was designated Fairfax County.

In 1757, by act of the Virginia House of Burgesses, Fairfax County was divided. The western portion was named Loudoun for John Campbell, Fourth Earl of Loudoun, a Scottish nobleman who served as Commander-in-Chief for all British armed forces in North America and titular Governor of Virginia from 1756 to 1759.

Leesburg has served continuously as the County Seat of Loudoun County since 1757.

### Loudoun Settlements

Settling of the Loudoun area began between 1725 and 1730, while it was still owned by Lord Fairfax. Permanent settlers came from Pennsylvania, New Jersey and Maryland. During the same period, settlers from eastern Virginia of English Cavalier stock came to lower Loudoun and established large tobacco plantations.

During the 1720s, a number of Quakers, Germans, Irish and Scots-Irish settled west of the Catoctin mountains. Quakers formed the settlements of Waterford, Goose Creek (now Lincoln), Harmony (now Hamilton) and Union (now Unison).

From 1745 to 1760, Germans from Pennsylvania and Maryland formed the settlement at Lovettsville. After General Braddock's defeat by the French at Fort Duquesne in 1755, refugees from the Shenandoah Valley of Virginia settled in the western part of Loudoun County, south of Short Hill. Catoctin Church became the center of that settlement.

General Registrar .....	vote@loudoun.gov
General Services .....	dgs@loudoun.gov
Health Department .....	dgoodfri@loudoun.gov
Human Resources .....	hr@loudoun.gov
Information Technology .....	dit@loudoun.gov
Juvenile & Domestic Relations Court Svcs.....	jcsu@loudoun.gov
Land Use Assessments .....	assessor@loudoun.gov
Library Services .....	libraries@loudoun.gov
Management & Financial Services....	mgt&finsvc@loudoun.gov
Mapping and Geographic Information ...	mapping@loudoun.gov
Mental Health/Substance Abuse Services ..	mh_sa@loudoun.gov
Mental Retardation .....	mr@loudoun.gov
Parks, Recreation & Community Services .....	prcs@loudoun.gov
Personal Property Assessments .....	ppdcor@loudoun.gov
Planning .....	dop@loudoun.gov
Planning Commission.....	loudounpc@loudoun.gov
Procurement.....	procurement@loudoun.gov
Public Information Office.....	pivs@loudoun.gov
Recycling.....	oswm@loudoun.gov
Ridesharing.....	rideshare@loudoun.gov
School Administration .....	schools@loudoun.k12.va.us
Sheriff's Office .....	lcsa@loudoun.gov
Solid Waste Management.....	oswm@loudoun.gov
Stormwater Management.....	stormwater@loudoun.gov
Tax Relief for Elderly and Disabled.....	trcor@loudoun.gov
Treasurer .....	taxes@loudoun.gov
Transportation Services .....	ots@loudoun.gov
Victim Witness .....	vw@loudoun.gov
Volunteer Services.....	pivs@loudoun.gov
Webmaster .....	webmaster@loudoun.gov
Workforce Resource Center .....	wrc@loudoun.gov
Youth Initiative.....	dave.carver@loudoun.gov

## Quick Reference Guide

### Loudoun County E-mail Addresses

Agricultural Development .....	LoudounAg@aol.com
Animal Care and Control .....	animals@loudoun.gov
Area Agency on Aging .....	prcs@loudoun.gov
Assessor .....	assessor@loudoun.gov
Board of Supervisors .....	bos@loudoun.gov
Broadband Services .....	dit@loudoun.gov
Budget Office .....	budget@loudoun.gov
Building and Development .....	bad@loudoun.gov
Building Inspections and Permits .....	bad@loudoun.gov
Business Tax Assessments .....	btcor@loudoun.gov
Capital Construction .....	lrauch@loudoun.gov
Career Support Services .....	wrc@loudoun.gov
Claude Moore Park .....	claudemoore@loudoun.gov
Clerk of the Circuit Court .....	circuitclerk@loudoun.gov
Commissioner of the Revenue .....	cor@loudoun.gov
Commonwealth's Attorney .....	oca@loudoun.gov
Commuter Bus .....	rideshare@loudoun.gov
County Administrator .....	coadmin@loudoun.gov
County Attorney .....	attorney@loudoun.gov
Demographics .....	demo@loudoun.gov
Economic Development .....	good4biz@loudoun.gov
Electoral Board .....	elections@loudoun.gov
Environmental Health .....	abrewer@loudoun.gov
Extension .....	snaille@vt.edu
Family Services .....	dfs@loudoun.gov

### A Storied History

In 1774, a meeting of freeholders and other residents was held in the County Courthouse to discuss the protection of rights and liberties in North America. The group adopted the "Loudoun Resolves" as well as a formal protest of the Stamp Act. Later, a number of Loudoun County men fought in the Revolutionary War.

During the War of 1812, Loudoun County served briefly as a temporary refuge for the President and important state papers. The Constitution and other state papers were brought to Rokeby, near Leesburg, for safekeeping when the British burned Washington. President Madison established headquarters at Belmont, where he was the guest of Ludwell Lee.

In 1861, residents of Loudoun County were split over the issue of secession. The Quakers and most of the Germans in northern and central Loudoun opposed slavery and secession, while the landed gentry in the southern part of the county favored secession.

During the Civil War, Colonel John Mosby and his Rangers were active in Loudoun County, which was also the home of the Laurel Brigade, a famous Confederate Cavalry unit commanded by Elijah V. White of Leesburg. A national cemetery near Leesburg marks the site of the Battle of Balls Bluff, where Oliver Wendell Holmes Jr., then a young Union soldier, fought in 1861.

### Modern Changes

For more than two centuries, agriculture was the dominant way of life in Loudoun County, which had a relatively constant population of about 20,000. That began to change in the early 1960s, when Dulles International Airport was built in the southeastern part of the county. The airport attracted new businesses, workers and their families to the area.

At the same time, the metropolitan Washington, D.C. area began a period of rapid growth. Major road improvements made commuting from Loudoun County much easier, attracting more and more people to the eastern part of the county. In the last decade, the population of Loudoun County more than doubled.

Today, Loudoun County is a growing, dynamic county of about 283,000 people. Loudoun is known for its beautiful scenery, rich history, healthy diversity of expanding business opportunities, comfortable neighborhoods, and high quality public services.

## Loudoun County Government

Loudoun County operates under the “traditional” form of government, which is one of several forms of government for counties authorized by the Virginia General Assembly. Under this form of government, the county has an elected Board of Supervisors and five elected constitutional officers – the Sheriff, Treasurer, Commissioner of the Revenue, Commonwealth’s Attorney, and Clerk of the Circuit Court.

### Board of Supervisors

Loudoun County is governed by a nine-member Board of Supervisors. The Chairman of the Board of Supervisors is elected by the voters at large. The other supervisors are elected from each of eight election districts in the county. All nine members serve concurrent terms of four years.

The Board of Supervisors sets county policies, adopts ordinances, appropriates funds, approves land rezonings and special exceptions to the zoning ordinance, and carries out other responsibilities set forth by the State Code.

The Board appoints a County Administrator, who manages county operations; the Planning Commission, which serves in an advisory capacity on land use issues; and various other boards and commissions.

1 Harrison Street, S.E., 5<sup>th</sup> Floor, Mailstop #01, Leesburg, VA 20175

☎ 703-777-0204 (V/TTY)

☎ Comment Line: 703-777-0115

e-mail: [bos@loudoun.gov](mailto:bos@loudoun.gov)

### Board Meetings

Regular legislative meetings of the Loudoun County Board of Supervisors are held twice a month. The Board of Supervisors also holds monthly public hearings. The regular meetings and public hearings are carried live on cable television in Loudoun County and on webcasts at [www.loudoun.gov](http://www.loudoun.gov).

Board committee meetings and workshops are held at times and places determined by the Board. A calendar listing Board of Supervisors meetings, public hearings and committee meetings is available at [www.loudoun.gov](http://www.loudoun.gov).

In general, Board meetings, public hearings, Board committee meetings and workshops are open to the public. However, the Board sometimes schedules closed sessions to discuss issues relating to personnel, legal matters or land acquisition. These meetings are closed to the public.

Regular Board meetings are held in the Board of Supervisors meeting room on the ground floor of the County Government Center, which is located at 1 Harrison Street, S.E., in Leesburg.

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### *Guide to Services in Loudoun County*

Published by the Loudoun County Office of Public Information

Jim Barnes, Editor

Thanks to all the individuals and agencies who assisted  
with the production of this guide.

To request additional copies of this guide,  
contact the Office of Public Information:  
703-777-0113

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## County Administrator

The County Administrator's Office is the highest level management office of the Loudoun County government. The County Administrator directs and supervises the day-to-day operations of all county departments and agencies which are under the direct control of the Board of Supervisors, pursuant to county ordinances and regulations.

The County Administrator's Office also provides administrative support to the Board and implements its directives with regard to Board agendas, meetings, resolutions and constituent services. Additionally, the County Administrator serves as the Board of Supervisors' official liaison to the Constitutional Officers, the Judiciary, and state and regional agencies.

1 Harrison Street, S.E., 5<sup>th</sup> Floor, Mailstop #02, Leesburg, VA 20175

☎ 703-777-0200

## Loudoun County Government Website

The Loudoun County government has a website, [www.loudoun.gov](http://www.loudoun.gov), which includes information about the county government, community services, public safety, local businesses and tourism. The website includes Board of Supervisors meeting calendars and agendas, county government job listings, and recent news about the county government. The Loudoun County website may also be used to pay taxes and conduct other transactions with the county government.

## Voting

All Loudoun County residents ages 18 and older are eligible to vote in county elections. Voters must first register with the General Registrar's office, which offers year-round voter registration for general, primary, and special elections in conjunction with various public service agencies, military recruitment offices and the Virginia Department of Motor Vehicles.

Applications may also be obtained at all Loudoun County public libraries and community centers and [www.sbe.virginia.gov](http://www.sbe.virginia.gov), the State Board of Elections (SBE) website. Applications may be submitted in person or by mail.

The General Registrar's office supplies absentee ballots to eligible voters upon request. Absentee ballot applications can also be obtained from the SBE website. Elections for county offices and ballot initiatives are generally held on the Tuesday following the first Monday in November and, for town elections, on the first Tuesday in May.

801 Sycolin Road, S.E., Suite 102, Mailstop #04, Leesburg, VA 20175

☎ 703-777-0380

e-mail: [vote@loudoun.gov](mailto:vote@loudoun.gov)

## Electoral Board

The Electoral Board is composed of three appointed members who are responsible for running elections in the county, including hiring pollworkers, choosing polling places, printing ballots, maintaining financial reports of candidates, and organizing election procedures.

801 Sycolin Road, S.E., Suite 102, Mailstop #04, Leesburg, VA 20175

☎ 703-777-0548

e-mail: elections@loudoun.gov

## Town Governments

### Town of Hamilton

53 East Colonial Highway

P.O. Box 130

Hamilton, VA 20158

☎ 540-338-2811

www.town.hamilton.va.us

### Town of Leesburg

25 West Market Street

P.O. Box 88

Leesburg, VA 20178

☎ 703-777-2420

www.leesburgva.gov

### Town of Middleburg

10 West Marshall Street

P.O. Box 187

Middleburg, VA 20118

☎ 540-687-5152

www.middleburg.org

### Town of Round Hill

23 Main Street (Rt. 719)

P.O. Box 36

Round Hill, VA 20142

☎ 540-338-7878

www.roundhillva.org

### Town of Hillsboro

36966 Charles Town Pike

Hillsboro, VA 20132

☎ 540-668-6966

### Town of Lovettsville

6 East Pennsylvania Avenue

P.O. Box 209

Lovettsville, VA 20180

☎ 540-822-5788

www.townoflovettsville.com

### Town of Purcellville

130 East Main Street

Purcellville, VA 20132

☎ 540-338-7421

www.purcellvilleva.com

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## Federal & State Legislators

### United States Legislators

**Senator Mark R. Warner**  
 B40C Dirksen Senate Office Building  
 Washington, DC 20510  
 ☎ 202-224-2023

**Senator Jim Webb**  
 144 Russell Senate Office Building  
 Washington, DC 20510  
 ☎ 202-224-4024

**Representative Frank R. Wolf**  
 241 Cannon House Office Building  
 Washington, DC 20515  
 ☎ 202-225-5136

**Herndon Office**  
 13873 Park Center Road, Suite 130  
 Herndon, VA 20171  
 ☎ 703-709-5800 or  
 800-945-9653 (in-state)

**Winchester Office**  
 110 North Cameron Street  
 Winchester, VA 22601  
 ☎ 540-667-0990 or  
 800-850-3463 (in-state)

### Virginia Legislators

**Senator Mark R. Herring**  
 (33<sup>rd</sup> District)  
 General Assembly Building  
 910 Capitol Street  
 Richmond, VA 23219  
 ☎ 804-698-7533

**Local Office**  
 1 West Market Street  
 P.O. Box 6246  
 Leesburg, VA 20178  
 ☎ 703-729-3300

**Mailing Address**  
 P.O. Box 396  
 Richmond, VA 23218

**Senator Jill Vogel**  
 (27th District)  
 General Assembly Bldg., Rm. 307  
 910 Capitol Street  
 Richmond, VA 23219  
 jillvogel@senate27.com

**Winchester Office**  
 117 E. Piccadilly St., Suite 100-B  
 Winchester, VA 22601  
 ☎ 540-662-4551

**Warrenton Office**  
 98 Alexandria Pike, Suite 53  
 Warrenton, VA 20186  
 ☎ 540-341-8810

## Virginia Legislators (cont'd.)

**Delegate Robert G. Marshall**  
(13th District)  
General Assembly Building  
P.O. Box 406, Office 704  
Richmond, VA 23218  
☎ 804-698-1013

**Local Office**  
P.O. Box 421  
Manassas, VA 20108  
☎ 703-361-5416

**Delegate David Poisson**  
(32<sup>nd</sup> District)  
General Assembly Building  
P.O. Box 406  
910 Capitol Square, Room 513  
Richmond, VA 23219  
☎ 804-698-1032  
**Local Office**  
2 Pidgeon Hill Dr., Suite 340  
Sterling, VA 20165  
☎ 703-421-6899

**Delegate Joe T. May**  
(33<sup>rd</sup> District)  
General Assembly Building  
P.O. Box 406, Office 504  
Richmond, VA 23218  
☎ 804-698-1033  
**Local Office**  
604 South King Street, Suite 202  
P.O. Box 2146  
Leesburg, VA 20177  
☎ 703-777-1191

**Delegate Tom Rust**  
(86th District)  
General Assembly Building  
P.O. Box 406  
Richmond, VA 23218  
☎ 804-698-1086

**Local Office**  
730 Elden Street  
Herndon, VA 20170  
☎ 703-437-9400

**Delegate Chuck Caputo**  
(67<sup>th</sup> District)  
General Assembly Building  
910 Capitol Square, Room 517  
Richmond, VA 23219  
☎ 804-698-1067  
**Local Office**  
P.O. Box 222154  
Chantilly, VA 20153  
☎ 703-476-6944

DMV Select services include the following: titles - original (with or without liens), substitute, replacement, title maintenance (change information on title records); vehicle registrations - originals, renewals, transfers, re-issues and surrender of plates; special and personalized license plate orders; dealer title and registration transactions; voter registration applications; transcripts - vehicle, driver; trip permits, overload permits; handicapped parking placards; name and address changes that do not involve issuance of a driver's license or ID card; and returned checks - full or partial payment.

**Leesburg Office**  
1 Harrison Street, S.E., 1<sup>st</sup> Floor  
Leesburg, VA 20175

**Sterling Office**  
21641 Ridgetop Circle, Suite 100  
Sterling, VA 20166

☎ 703-777-0260 (V/TTY)  
website: [www.loudoun.gov/cor](http://www.loudoun.gov/cor)

## Block Parties

The Virginia Department of Transportation provides permits for residential block parties. Applicants should request an Application for Road Use Authorization Letter. Applications should be submitted about 30 days in advance of the party.

**Virginia Department of Transportation**  
41 Lawson Road, S.E., Leesburg, VA 20175  
☎ 703-737-2000

## Numbers to Call

### Virginia Department of Transportation (VDOT)

**Northern Virginia Information** ..... 703-383-VDOT (703-383-8368)

**Statewide Information** ..... 800-367-ROAD (800-367-7623)

## Employer Services

The Employer Services Program supports Loudoun County employers and their employees by identifying commuting patterns to specific worksites and exploring smarter, cheaper and less stressful commuting options for employees at those worksites. The Employer Services Program is free for all employers.

### Office of Transportation Services

1 Harrison Street, S.E., 4<sup>th</sup> Floor, Mailstop #69, Leesburg, VA 20175

☎ 703-737-8044

e-mail: [jgalen@loudoun.gov](mailto:jgalen@loudoun.gov)

## Virginia Regional Transit

Virginia Regional Transit provides fixed-route and on-demand bus transportation within Loudoun County. Scheduled fixed-route service is available in Leesburg, Purcellville, Sterling/CountrySide, Ashburn Village, and Ashburn Farm, and from Dulles Town Center to Dulles Airport. The 7 to 7 on 7 bus service operates in the Route 7 corridor from Leesburg to the county line at Dranesville Road, and provides connections to other fixed routes at Dulles Town Center, Inova Loudoun Hospital and the Loudoun County Government Center.

All buses are wheelchair accessible. Residents interested in on-demand service should call at least 24 hours in advance to schedule a ride.

109 N. Bailey Lane, Purcellville, VA 20132

☎ 540-338-1610 (local) or 877-777-2708 (toll free)

[www.vatransit.org](http://www.vatransit.org)

## Driver's Licenses and Vehicle Registration

The Virginia Department of Motor Vehicles (DMV) oversees the operation of motor vehicles in Virginia. DMV services include driver's licenses, vehicle registrations, handicapped parking privileges, and photo identification for non-drivers.

945 Edwards Ferry Road, Leesburg, VA 20176-3301

100 Free Court, Sterling, VA 20164-3201

☎ 866-368-5463 or 800-435-5137

website: [www.DMVNow.com](http://www.DMVNow.com)

## Vehicle Registration – DMV Select Services

The Commissioner of the Revenue contracted with the Virginia Department of Motor Vehicles (DMV) to perform vehicle-related DMV transactions in his offices as an alternative to visiting DMV's full-service centers.

## Taxes

### Real Estate Taxes

Real estate taxes are based on the real property assessment and the real property tax rate, which is set annually by the Board of Supervisors. Real estate taxes are collected twice a year in Loudoun County. The due dates are June 5 and December 5.

You may pay taxes online at [www.loudoun.gov/taxes](http://www.loudoun.gov/taxes) or you may make them payable to the County of Loudoun at one of the Treasurer's offices below.

### Special Districts

A special district is an independent unit of local government organized to perform a single governmental function or a restricted number of related functions.

Special districts usually have the power to incur debt and levy taxes; however, certain types of special districts are entirely dependent upon enterprise earnings and cannot impose taxes. Examples of special districts are water and flood control districts, and transit authorities, port authorities and electric power authorities.

Loudoun County has four special districts – the Aldie Sewer Service District, the Hamilton Sewer Service District, the Route 28 Transportation Improvement District, and the Dulles Industrial Park Water and Sewer District.

### Personal Property Taxes

Loudoun County collects personal property taxes on motor vehicles, trailers, campers, mobile homes, boats, and airplanes. Personal property taxes are due on May 5 and October 5.

You may pay taxes online at [www.loudoun.gov/taxes](http://www.loudoun.gov/taxes) or you may make them payable to the County of Loudoun at one of the following Treasurer's offices.

#### Treasurer's Office – Leesburg

1 Harrison Street, S.E., 1<sup>st</sup> Floor  
Leesburg, VA 20175

#### Treasurer's Office – Sterling

21641 Ridgetop Circle, Suite 104  
Sterling, VA 20166

**Mailing Address:** P.O. Box 347, Leesburg, VA 20178-0347

☎ 703-777-0280

e-mail: [taxes@loudoun.gov](mailto:taxes@loudoun.gov)

## Commissioner of the Revenue

The Commissioner of the Revenue administers individual and business property taxes, business license taxes, and a tax relief program; provides assistance in the completion and filing of state income tax returns; and serves as a DMV Select Agent (*see Vehicle Registration – DMV Select Services, p. 94*).

The County Assessor, an appointee of the Board of Supervisors, manages Loudoun's real property assessment program (*see Real Property Assessments, p. 13*).

### Tax Relief for the Elderly and Disabled

Loudoun County offers a property tax break to eligible residents who file an application and meet certain qualifying criteria. To receive a brochure or an application, please contact the Office of the Commissioner of the Revenue or visit one of the Commissioner's offices.

☎ 703-737-8557

e-mail: [trcor@loudoun.gov](mailto:trcor@loudoun.gov)

### State Income Taxes

The Commissioner of the Revenue offers assistance in preparing state income tax returns and answers questions about state income taxes.

### Personal Property Assessments

Personal property is taxed in Loudoun County. Taxable personal property includes motor vehicles, trailers, campers, mobile homes, boats, and airplanes. Property owners are required to file a personal property return with the Commissioner of the Revenue within 60 days of acquiring or bringing such property into Loudoun County or one of Loudoun's seven incorporated towns.

Property owners can file a personal property declaration online at [www.loudoun.gov/cor](http://www.loudoun.gov/cor).

e-mail: [ppdcor@loudoun.gov](mailto:ppdcor@loudoun.gov)

## Commissioner of the Revenue

### Leesburg Office

1 Harrison Street, S.E., 1<sup>st</sup> Floor  
Leesburg, VA 20175

### Sterling Office

21641 Ridgetop Circle, Suite 100  
Sterling, VA 20166

**Mailing Address:** P.O. Box 8000, Leesburg, VA 20177-9804

☎ 703-777-0260 (V/TTY)

e-mail: [cor@loudoun.gov](mailto:cor@loudoun.gov)

website: [www.loudoun.gov/cor](http://www.loudoun.gov/cor)

You may pay taxes online at [www.loudoun.gov/taxes](http://www.loudoun.gov/taxes) or you may make them payable to the County of Loudoun at one of the offices listed below.

### Treasurer's Office – Leesburg

1 Harrison Street, S.E., 1<sup>st</sup> Floor  
Leesburg, VA 20175

### Treasurer's Office – Sterling

21641 Ridgetop Circle, Suite 104  
Sterling, VA 20166

☎ 703-777-0280

e-mail: [taxes@loudoun.gov](mailto:taxes@loudoun.gov)

### Mailing Address

P.O. Box 347, Leesburg, VA 20178-0347

## Loudoun County Transit and Commuter Services

Loudoun County Transit and Commuter Services is part of the Commuter Connections Network, a free ridesharing network that assists commuters in joining or starting carpools and vanpools. The program promotes all forms of multiple occupancy vehicles and transit, and provides up-to-date information on the LC Transit Commuter Bus Service.

### Office of Transportation Services

1 Harrison Street, S.E., 4<sup>th</sup> Floor, Mailstop #69, Leesburg, VA 20175

☎ 703-771-5665 (local) or 877-GO-LCBUS

e-mail: [rideshare@loudoun.gov](mailto:rideshare@loudoun.gov)

## LC Transit Commuter Bus Service

Loudoun County owns a fleet of commuter coaches that are operated and maintained by Veolia Transportation. These commuter buses provide weekday bus service to Washington, D.C., the Pentagon, Rosslyn and West Falls Church Metro from stops in Purcellville, Hamilton, Leesburg, Dulles South, the Ashburn/Sterling area, Broad Run Farms, Cascades and Lowes Island.

Loudoun County Transit also provides reverse commute bus service from West Falls Church Metro to employment sites in Ashburn, Sterling and Leesburg.

Please call the Loudoun County Office of Transportation Services for schedule and fare information, or visit [www.loudoun.gov/bus](http://www.loudoun.gov/bus).

### Office of Transportation Services

1 Harrison Street, S.E., 4<sup>th</sup> Floor, Mailstop #69, Leesburg, VA 20175

☎ 703-771-5665 (local) or 877-GO-LCBUS

e-mail: [rideshare@loudoun.gov](mailto:rideshare@loudoun.gov)

# Transportation

## Vehicle Decals

All county residents living outside an incorporated town are required to display a County Vehicle License Decal on their automobile or motorcycle. These decal fees are billed with personal property taxes, and are due to be paid by October 5 to the County Treasurer. New decals should be displayed on vehicles prior to November 16 of each year.

Property owners are required to file a personal property return with the Commissioner of the Revenue within 60 days of acquiring or bringing such property into Loudoun County or one of Loudoun's seven incorporated towns (*see also "Personal Property Assessments," p. 12*). Loudoun County residents who live within the boundaries of an incorporated town should contact their respective town office to purchase vehicle license decals.

### Treasurer's Office – Leesburg

1 Harrison Street, S.E., 1<sup>st</sup> Floor  
Leesburg, VA 20175

☎ 703-777-0280

e-mail: [taxes@loudoun.gov](mailto:taxes@loudoun.gov)

### Treasurer's Office – Sterling

21641 Ridgetop Circle, Suite 104  
Sterling, VA 20166

### Mailing Address

P.O. Box 347, Leesburg, VA 20178-0347

### Commissioner of the Revenue's Office – Leesburg

1 Harrison Street, S.E., 1<sup>st</sup> Floor, Leesburg

☎ 703-777-0260 (V/TTY)

### Commissioner of the Revenue's Office – Sterling

21641 Ridgetop Circle, Suite 100

Mailing Address: P.O. Box 8000, Leesburg, VA 20177-9804

## Personal Property Taxes

Loudoun County collects personal property taxes on automobiles, motorcycles, trucks, boats, campers, mobile homes, trailers and aircraft. Personal property taxes are due on May 5 and October 5.

## Vehicle Decals

All county residents living outside an incorporated town are required to display a County Vehicle License Decal on their automobile or motorcycle. These decal fees are billed with personal property taxes, and are due to be paid by October 5 to the County Treasurer. New decals should be displayed on vehicles prior to November 16 of each year.

New residents or current residents purchasing new vehicles should contact the Commissioner of the Revenue's Office to register their vehicles within 60 days of bringing the vehicle into the county. Loudoun County residents who live within the boundaries of an incorporated town should contact their respective town office to purchase vehicle license decals.

To obtain the most up-to-date information about county decals, contact the Treasurer's Office at 703-777-0280 or see the section labeled "Vehicle Decals" on the county website at [www.loudoun.gov/cor](http://www.loudoun.gov/cor).

## Real Property Assessments

The Office of the County Assessor is responsible for a variety of real property services including the annual assessment of all real property in Loudoun County.

Property record and sale information can be viewed on the Assessment/Parcel Database located at [www.loudoun.gov](http://www.loudoun.gov). Property owners are encouraged to verify that information on file is accurate. An assessment can be contested if a property owner feels that his or her assessment does not reflect the market value of the property or if it is not equitable as of January 1.

A property owner may request a review of an assessment by submitting a Real Estate Assessment Review Application Form to the Loudoun County Office of the Assessor. The application must be received by the deadline date stated on the assessment notice and application form. Application forms and instructions are available online at [www.loudoun.gov/assessor](http://www.loudoun.gov/assessor), at both locations of the Office of the County Assessor, and at all Loudoun County Public Library branches.

### Land Use Valuation Program

The Land Use Assessment program provides for the deferral of real property taxes on real property that qualifies for agricultural, horticultural, forestal or open space uses. Applications must be filed by November 1 (without penalty) prior to the effective tax year. Information and applications for the Land Use Valuation program are available online [www.loudoun.gov/assessor](http://www.loudoun.gov/assessor).

### **Tax Exemption for Revitalized Real Estate Program**

Loudoun County property owners who substantially renovate or rehabilitate qualifying residential properties that fall within designated districts may be eligible for partial exemption from real estate taxation.

Information for the Tax Exemption for Revitalized Real Estate program is available online at [www.loudoun.gov/assessor](http://www.loudoun.gov/assessor).

#### **Office of the Assessor**

1 Harrison Street, S.E., 5th Fl., MSC #07

Leesburg, VA 20175

☎ 703-777-0267

e-mail: [assessor@loudoun.gov](mailto:assessor@loudoun.gov)

#### **Ashburn Satellite Office**

45201 Research Place

Ashburn, VA 20147

### **Board of Equalization (Assessment Appeal)**

Loudoun property owners may appeal their real property assessments to the Board of Equalization, a citizen board that is appointed by the Circuit Court. Appeals may be made no later than June 1 of the current assessment year.

1 Harrison Street, S.E., 4th Floor, MSC #41, Leesburg, VA 20175

☎ 703-777-0289

e-mail: [boe@loudoun.gov](mailto:boe@loudoun.gov)

[www.loudoun.gov/boe](http://www.loudoun.gov/boe)

### **Business License Tax/Business Personal Property Assessments**

Loudoun County has a local Business Professional Occupational License (BPOL) tax on the gross receipts of businesses located within the county, and outside the limits of Loudoun's seven incorporated towns. If the business is located inside incorporated town limits, the business owner should contact the respective town for local licensing requirements.

Business tangible personal property is also taxed in Loudoun County. Businesses based in the county and owners of business personal property located in the county, whether the property is located inside or outside Loudoun's seven incorporated towns, are required to register with the Loudoun County Commissioner of the Revenue for Business Tangible Personal Property Tax and make an annual reporting by April 15.

Business owners and owners of business tangible personal property located in Loudoun County can obtain the Business Tax Declaration Form online at [www.loudoun.gov/cor](http://www.loudoun.gov/cor). Purported untaxed business activity conducted or business property located within the county may be reported by phone at 703-777-0400 or online at [www.loudoun.gov/cor](http://www.loudoun.gov/cor).

### **Commercial Horticulture**

The commercial horticulture program offers technical and educational support in production and management of horticultural crops such as Christmas trees, shade trees, turf, greenhouse plants, vegetables, grapes and other fruits. Technical and educational support is also offered in yardwaste management, professional landscape services, municipal landscape management, and arboricultural services.

#### **Virginia Cooperative Extension**

30-B Catoctin Circle, S.E., Leesburg, VA 20175

☎ 703-777-0373

[www.loudoun.gov/extension](http://www.loudoun.gov/extension) or <http://offices.ext.vt.edu/loudoun>

### **Urban Horticulture**

Through the Master Gardener program, Virginia Cooperative Extension (VCE) recruits and trains volunteers to assist the public on horticultural matters. Master Gardener volunteers provide educational information and programming on vegetables, fruits, ornamentals, lawns, yardwaste management, insects, disease, weeds and water quality. Master Gardener volunteers operate a Helpline Office for the public Monday through Friday, 9 a.m. to noon. A speakers' bureau provides knowledgeable Master Gardener volunteers for presentations to community groups upon request.

#### **Virginia Cooperative Extension**

30-B Catoctin Circle, S.E., Leesburg, VA 20175

☎ 703-771-5150 or 703-777-0373

e-mail: [ex107mg@vt.edu](mailto:ex107mg@vt.edu)

[www.loudouncountymastergardeners.org](http://www.loudouncountymastergardeners.org)

## Agricultural Services

### Agricultural Development

The Department of Economic Development promotes agricultural products and assists in the development of new agricultural businesses. The Agricultural Development Office produces informational materials, including brochures and agricultural guides, and sponsors two farm tours, other agri-tourism events, and five farmers' markets.

The office also manages the Agricultural District Program, Farmland-for-Lease Program and other activities aimed at fostering a thriving rural economy.

1 Harrison Street, S.E., 5<sup>th</sup> Floor, Mailstop #63, Leesburg, VA 20175

☎ 703-777-0426

e-mail: [LoudounAg@aol.com](mailto:LoudounAg@aol.com)

### Soil and Water Conservation

The Loudoun Soil and Water Conservation District and USDA Natural Resources Conservation Service work together to provide support and assistance to Loudoun County's agricultural community. Services include conservation farm planning, technical assistance, and state and federal agricultural Best Management Practices programs, some of which include cost-share for farmers and landowners.

30H Catoctin Circle, S.E., Suite H, Leesburg, VA 20175

☎ 703-771-8395

### Virginia Cooperative Extension

Virginia Cooperative Extension (VCE) offers crop production information, including varieties, seeding rates, establishment methods, and forage testing; provides livestock producers (beef, sheep, swine, dairy, horses) with information such as breeding, selection, animal health, and marketing; offers assistance to reduce soil erosion, improve water quality and stop pollution; provides information to promote Chesapeake Bay cleanup; supplies information about alternative crops to small landowners; and provides pesticide recommendations for insect, weed, disease, and nematode control.

30-B Catoctin Circle, S.E., Leesburg, VA 20175

☎ 703-777-0373 or 703-777-0112

e-mail: [cchilds@vt.edu](mailto:cchilds@vt.edu)

[www.loudoun.gov/extension](http://www.loudoun.gov/extension) or <http://offices.ext.vt.edu/loudoun>

### Leesburg Office

1 Harrison Street, S.E., 1<sup>st</sup> Floor  
Leesburg, VA 20175

### Sterling Office

21641 Ridgetop Circle, Suite 100  
Sterling, VA 20166

**Mailing Address:** P.O. Box 8000, Leesburg, VA 20177-9804

☎ 703-777-0260 (V/TTY)

e-mail: [btcor@loudoun.gov](mailto:btcor@loudoun.gov)

### Business Personal Property Taxes

Loudoun County collects business personal property taxes on all business equipment that is located in Loudoun County and is used or available for use in a business. Business personal property taxes are due on June 5 and October 5.

Taxes may be paid online at [www.loudoun.gov/taxes](http://www.loudoun.gov/taxes) or by check payable to the County of Loudoun at the offices below.

### Treasurer's Office – Leesburg

1 Harrison Street, S.E., 1<sup>st</sup> Floor  
Leesburg, VA 20175

### Treasurer's Office – Sterling

21641 Ridgetop Circle, Suite 104  
Sterling, VA 20166

**Mailing Address:** P.O. Box 347, Leesburg, VA 20178-0347

## Public Safety

### Fire, Rescue & Emergency Management

Fire and rescue services in Loudoun County are provided through a combination system that includes nearly 500 career and more than 1,500 volunteer personnel. The Department of Fire, Rescue and Emergency Management, together with the leadership of the volunteer component, coordinates Fire and Emergency Medical Services (EMS) that include emergency response; the administration and delivery of fire, EMS and related training; fire prevention and investigation; hazardous materials; wild land firefighting; and swift water rescue.

### Department of Fire, Rescue and Emergency Management

803 Sycolin Road, S.E., Suite 104, Leesburg, VA 20175

☎ 703-777-0333

Emergency Phone: 911 (V/TTY)

## Emergency 911

For emergency police, fire, or ambulance service, call 911 (Voice/TTY). Your call will go directly to the Loudoun County Emergency Communications Center. After dialing 911, calmly state the nature of your emergency, and the call will be routed to the appropriate fire, rescue or police dispatcher.

Give the dispatcher your exact location, the nature of your emergency, the phone number from which you are calling, and your name. The appropriate emergency unit(s) will be dispatched immediately. After your call, keep the phone line clear in case the dispatcher has to call back for further information.

## Volunteer Fire-Rescue Companies

Loudoun County has 17 volunteer fire-rescue companies operating from 19 stations. The non-emergency numbers for each station are listed below. During a fire or medical emergency, dial 911 (Voice/TTY).

If you are interested in becoming a volunteer, call 703-777-0333. Volunteer duties involve operations or administrative jobs. The Volunteer Fire-Rescue Commission may also be contacted through the Department of Fire, Rescue and Emergency Management.

**Aldie** Volunteer Fire Company 7  
703-327-6712

**Arcola/Pleasant Valley** Volunteer Fire & Rescue Company 9  
703-327-2222

**Ashburn** Volunteer Fire & Rescue Company 6  
703-729-0006

**Dulles South Public Safety Center**  
**South Riding** Station 19  
571-258-3719

**Hamilton** Volunteer Fire Company 5  
540-338-6001

**Hamilton** Volunteer Rescue Squad, Company 17  
540-338-3111

**Leesburg** Volunteer Fire Company 1  
703-777-1343

## Utilities

### Water and Sewer

The incorporated towns in Loudoun County are responsible for providing water and sewer service to residents of the towns. Town residents with questions or problems regarding these services should contact their town government (*see page 8*).

Loudoun Water provides public water and sewer service for Loudoun County residents who live outside incorporated towns.

44865 Loudoun Water Way, P.O. Box 4000, Ashburn, VA 20146

☎ 571-291-7880; After hours: ☎ 571-291-7878

### Electricity

**Dominion Virginia Power** ..... 888-667-3000; TTY 800-291-7745

**Northern Virginia Electric Cooperative**  
**(NOVEC)** ..... 888-335-0500 or 703-335-0500

### Telephone

#### Verizon Virginia

**Residence Service** ..... 888-780-3964

**Business Service** ..... 800-275-2355

### Gas

**Washington Gas** ..... 800-752-7520 or 703-750-1000

**Columbia Gas of Virginia** ..... 800-543-8911 or  
800-544-5606 (emergency only)

### Cable Television

**Comcast** ..... 800-226-2278

**Verizon** ..... 888-591-6076



**Public Lodging**

The Health Department permits and inspects motels, hotels, inns, and bed & breakfasts and public campgrounds to protect the health and safety of citizens.

**Public and Community Swimming Pools**

The Health Department reviews plans, permits and inspects public swimming pools at parks, apartment complexes, hotels and homeowners' association facilities to protect the health and safety of citizens.

1 Harrison Street, S.E., 2<sup>nd</sup> Floor, Mailstop #68, Leesburg, VA 20175

☎ 703-777-0234

**Restaurant Food Manager Certification**

Virginia Cooperative Extension offers ServSafe, a 16-hour course for restaurant food managers leading to certification by the National Restaurant Association.

30B Catoctin Circle, S.E., Leesburg, VA 20175

☎ 703-777-0373; e-mail: bsamuel@vt.edu

www.loudoun.gov/extension or http://offices.ext.vt.edu/loudoun

**Consumer Protection**

The Virginia Office of Consumer Affairs promotes consumer awareness, coordinates the processing of complaints against businesses, and maintains files on all complaints received. The public may review these files upon request.

102 Governor Street, Richmond, VA 23219

☎ 800-552-9963 or 804-786-2042

Fax: 804-225-2666

www.vdacs.state.va.us/consumers/

**State Corporation Commission**

The State Corporation Commission (SCC) regulates Virginia's investor-owned electric, gas, water, sewer and telephone companies. The SCC responds to questions or complaints regarding banking, insurance, securities and transportation industries in Virginia, and provides consumer assistance. Additionally, the SCC is the central filing office for limited partnerships, and all domestic or foreign corporations doing business in Virginia.

Tyler Building, 1300 East Main Street, Richmond, VA 23219

P.O. Box 1197, Richmond, VA 23218

☎ 804-371-9967 or 800-552-7945

www.scc.virginia.gov

**Leesburg** Volunteer Fire Company 20 (Plaza Street Station)

703-771-9103

**Loudoun County** Volunteer Rescue Squad, Company 13 (Leesburg)

703-777-7185 or 703-777-8088

**Lovettsville** Volunteer Fire & Rescue Company 12

540-822-5258

**Lucketts** Volunteer Fire Company 10

703-777-9344

**Middleburg** Volunteer Fire & Rescue Company 3

540-687-3001

**Neersville** Volunteer Fire & Rescue Company 16

540-668-6974

**Philomont** Volunteer Fire Company 8

540-338-6506

**Purcellville** Volunteer Fire Company 2

540-338-5961

**Purcellville** Volunteer Rescue Squad, Company 14

540-338-4706

**Round Hill** Volunteer Fire & Rescue Company 4

540-338-7982

**Sterling** Volunteer Fire Company 11 (South Sterling Station)

703-430-7010

**Sterling** Volunteer Rescue Squad, Company 15 (South Sterling Station)

703-430-1780

**Sterling** Volunteer Fire Company 18 (Cascades Station)

703-430-4013

**Sterling** Volunteer Rescue Squad, Company 25 (Cascades Station)

703-430-4013

## Fire Marshal

The Loudoun County Fire Marshal's Office seeks to provide a safe working and living environment for residents, workers and travelers within Loudoun County. The Fire Marshal's Office is responsible for the investigation of all fires, explosions, hazardous material incidents and environmental crimes.

The division also regulates commercial blasting and is responsible for handling emergency situations involving explosives and hazardous devices, as required under local, state, and federal law. In addition to these activities, the Fire Marshal's Office is responsible for fire and life safety inspections of all businesses and multi-family dwellings in Loudoun County.

224 Cornwall Street, N.W., Leesburg, VA 20176

Mailing Address: P.O. Box 7000, Mailstop #61A, Leesburg, VA 20177

☎ 703-737-8600

## Law Enforcement

### Loudoun County Sheriff's Office

The Loudoun County Sheriff's Office provides law enforcement and crime prevention services to citizens of Loudoun County on a 24-hour basis. The Sheriff's Office conducts around-the-clock patrols, enforces criminal and vehicular laws, responds to emergency calls, investigates crimes, conducts truck inspections, and operates the Adult Detention Center and work release, court security and civil enforcement programs.

The Sheriff's Office also conducts many crime prevention activities, including Drug Abuse Resistance Education (DARE), McGruff Safety Camp, Neighborhood Watch, and fingerprinting services.

880 Harrison Street, S.E., Leesburg, VA 20175

Emergency Phone: 911 (V/TTY); Non-Emergency Phone: ☎ 703-777-1021

Sheriff's Administration: ☎ 703-777-0407

Crime Prevention and Community Relations: ☎ 703-771-5747

### University Station

Monday - Friday, 9 a.m. - 5 p.m.

45299 Research Place, Ashburn, VA 20147

☎ 703-729-0621

### Dulles South Public Safety Center

25216 Loudoun County Parkway, South Riding, VA 20152

☎ 571-258-3200

uals and businesses moving into Loudoun County, publishes a business directory, counsels small businesses and offers referrals where appropriate.

19301 Winmeade Drive, Lansdowne, VA 20176

Mailing Address: P.O. Box 1298, Leesburg, VA 20177-1298

☎ 703-777-2176

### Small Business Development Center

The Loudoun County Small Business Development Center (SBDC) is a co-operative effort of the County of Loudoun, Small Business Administration, and Loudoun County Chamber of Commerce. The SBDC helps new businesses get started, and assists businesses in weathering transitions and growth.

The SBDC offers low-cost workshops, free reference materials and one-on-one counseling covering such subjects as starting and financing a new business, improving business and finding professional employees.

Consultations are available on small business loans and sound business practices related to business planning, accounting, marketing and management.

21145 Whitfield Place, Suite 104, Sterling, VA 20165

☎ 703-430-7222

### Loudoun Convention and Visitors Association

The Loudoun Convention and Visitors Association promotes leisure tourism, conferences and meetings. The association also provides local visitor information including local attractions, events and community services.

112-G South Street, S.E., Leesburg, VA 20175

☎ 703-771-2170 or 800-752-6118

[www.visitloudoun.org](http://www.visitloudoun.org)

### Insect/Rodent Abatement

The Loudoun County Health Department enforces nuisance regulations and provides expert advice on insect, rodent, and similar environmental problems.

1 Harrison Street, S.E., 2<sup>nd</sup> Floor, Mailstop #68, Leesburg, VA 20175

☎ 703-777-0234

### Public Health Services

#### Public Food Service

Restaurants, public and private school cafeterias, seasonal, temporary, and other food service establishments are inspected by the Health Department and regulated to prevent foodborne disease and the sale of unwholesome products. Inspection reports may be viewed online at [www.healthspace.ca/vdh/](http://www.healthspace.ca/vdh/).

# Business & Consumer Services

## Department of Economic Development

The Loudoun County Department of Economic Development works with key partners to encourage continuing business investment and development. Guided by the Board of Supervisors' Strategic Economic Development Plan, the department strives to ensure that Loudoun is known for its favorable business environment, exceptional quality of place and strong sense of community.

Services include business and decision-making data and research, ombudsman services and navigation through government processes, site and building selection assistance, and connection into the Loudoun business community. The department also works with its partners to help implement initiatives to increase the vitality and success of Loudoun's three distinct geographies — suburban communities and office parks, historic towns and villages, and rural countryside.

1 Harrison Street, S.E., 5<sup>th</sup> Floor, Mailstop #63, Leesburg, VA 20175

☎ 703-777-0426

[www.loudoun.gov/business](http://www.loudoun.gov/business)

## Business Licenses

Most businesses operating in Loudoun County are required to have a business license. The Commissioner of the Revenue supplies information on setting up a business, business licenses, and other county and state requirements.

1 Harrison Street, S.E., 1<sup>st</sup> Floor, Mailstop #32, Leesburg, VA 20175

☎ 703-777-0260 (V/TTY)

[www.loudoun.gov/cor](http://www.loudoun.gov/cor)

## Sterling Office

21641 Ridgetop Circle, Suite 100, Sterling

(See also “Business License Tax/Business Personal Property Assessments,” P. 14)

## Chamber of Commerce

The Loudoun County Chamber of Commerce offers a variety of services to business and industry. The Chamber provides a relocation packet for individ-

## Town Police Departments

### Leesburg Police Department

65 Plaza Street, N.E., Leesburg, VA 20176

☎ 703-771-4500

### Middleburg Police Department

14 South Madison Street, Middleburg, VA 20118

☎ 540-687-6633

### Purcellville Police Department

125 Hirst Road, Suite 7A, Purcellville, VA 20132

☎ 540-338-7422

## Community Corrections

The Community Corrections Program offers the judiciary a variety of programs for non-violent offenders. These programs help save jail space in the adult detention center and allow offenders to maintain their jobs, support their families and provide restitution to the crime victims and to the community.

These services include probation supervision, collection of court cost fines and restitution payment; substance abuse assessment, education, and group counseling; assistance with drivers license reinstatement; and monitoring of other special conditions ordered by the court.

The Pretrial Release Program offers the judiciary background investigation of incarcerated pretrial defendants and makes recommendations to the court regarding whether they would be appropriate candidates for supervised release.

Drug Court offers the judiciary a “hands on” method of handling drug cases.

107 Loudoun Street, S.E., Leesburg, VA 20175

☎ 703-777-0207

## Bull Run Alcohol Safety Action Program

The Alcohol Safety Action Program (ASAP) provides a probationary service to the court by providing education and treatment services to persons convicted of drunk driving (DWI) who are referred by the courts.

9 Loudoun Street, S.E., Leesburg, VA 20175

☎ 703-771-4702

## Gang Response Intervention Team (GRIT)

The Gang Response Intervention Team (GRIT) is a multi-agency, multi-discipline team charged with coordinating the suppression, intervention, prevention and overall reduction of street gang activity within Loudoun County.

By using the expertise of the associated agencies, the team identifies at risk youth, gang members, and gang activity. The GRIT coordinates, develops and supports services to at risk youth, their families and communities. The team is actively involved with the Northern Virginia Gang Task Force's Prevention, Intervention and Education initiatives.

The GRIT provides information on gang intervention and prevention programs and services, and is also the point of contact for community-based educational programming, gang awareness presentations, and seminars.

18 East Market Street, P.O. Box 6370, Leesburg, VA 20178

☎ 703-777-0303

Contact: Ed Ryan, e-mail: [eryan@loudoun.gov](mailto:eryan@loudoun.gov)

## Animal Care and Control

The Department of Animal Care and Control is dedicated to serve and protect the public's health and safety and to assure the welfare of animals by promoting and providing for their safe, humane and lawful treatment.

### Animal Shelter

The Loudoun County Animal Shelter provides housing for unwanted, stray, abused, abandoned and impounded domestic animals. The Animal Shelter administers an adoption program to place animals in responsible homes, attempts to reunite lost animals with their owners through a lost and found program, and offers shelter tours, volunteer opportunities and humane education programs for schools and youth groups.

### Animal Control

The Animal Control Division protects the public's health and safety through the enforcement of state and local laws governing domestic animals.

Animal Control Officers investigate reports of dangerous and vicious animals, cruelty to animals, and dogs into livestock, and picks up stray and unwanted domestic animals. Animal Control Officers also respond 24 hours a day, seven days a week, to emergency calls such as reports of vicious animals, sick and injured domestic animals, human contact with a suspected rabid animal, and reports of animal abuse and neglect.

### CARE (Companion Animal Resource Effort)

The Department of Animal Care and Control provides assistance with veterinary expenses, spaying/neutering, pet food and shelter for Loudoun County residents who meet financial eligibility requirements. Information and applications may be obtained by calling 703-777-0406.

Accepts: newspapers, magazines, phonebooks, catalogs, junk mail, office paper, cardboard, paperboard, commingled bottles and cans including glass bottles and jars, aluminum/steel food and beverage cans, and plastic bottles and jugs

### Lucketts

Lucketts Elementary School, 14550 James Monroe Highway (Rt. 15)

Open Saturdays, 8 a.m. to 12 noon only

Accepts: newspapers, magazines, phonebooks, catalogs, junk mail, office paper, cardboard, paperboard, commingled bottles and cans including glass bottles and jars, aluminum/steel food and beverage cans, and plastic bottles and jugs

### Middleburg

Mickie Gordon Memorial Park, Carters Farm Lane (Rt. 627)

Open daylight hours, 7 days a week

Accepts: newspapers, magazines, phonebooks, catalogs, junk mail, office paper, cardboard, paperboard, commingled bottles and cans including glass bottles and jars, aluminum/steel food and beverage cans, and plastic bottles and jugs

### Philomont

36560 Jeb Stuart Rd.

Open daylight hours, 7 days a week

Accepts: newspapers, magazines, phonebooks, catalogs, junk mail, office paper, cardboard, paperboard, commingled bottles and cans including glass bottles and jars, aluminum/steel food and beverage cans, and plastic bottles and jugs

### Sterling Park

Park View High School, 400 West Laurel Avenue (parking lot beside football stadium)

Open daylight hours, 7 days a week

Accepts: newspapers, magazines, phonebooks, catalogs, junk mail, office paper, cardboard, paperboard, commingled bottles and cans including glass bottles and jars, aluminum/steel food and beverage cans, and plastic bottles and jugs

### **Hamilton**

Loudoun County Public Schools Support Service Annex (Transportation Services)

38159 Colonial Highway West (across from Harmony Intermediate School)

Open daylight hours, 7 days a week

Accepts: newspapers, magazines, phonebooks, catalogs, junk mail, office paper, cardboard, paperboard, commingled bottles and cans including glass bottles and jars, aluminum/steel food and beverage cans, and plastic bottles and jugs

### **Hillsboro**

Hillsboro Elementary School, 37110 Charles Town Pike (Rt. 9)

Open daylight hours, 7 days a week

Accepts: newspapers, magazines, phonebooks, catalogs, junk mail, office paper, cardboard, paperboard, commingled bottles and cans including glass bottles and jars, aluminum/steel food and beverage cans, and plastic bottles and jugs

### **Leesburg (2 locations)**

1) Wal-Mart parking lot, 950 Edwards Ferry Road

2) Bloom supermarket parking lot, 720 S. King Street

Open daylight hours, 7 days a week

Accepts: newspapers, magazines, phonebooks, catalogs, junk mail, office paper, cardboard, commingled bottles and cans including glass bottles and jars, aluminum/steel food and beverage cans, and plastic bottles and jugs

### **Loudoun County Solid Waste Management Facility (Landfill)**

20939 Evergreen Mills Road (Rt. 621), 4½ miles south of Leesburg

Open Monday-Saturday, 8:00 a.m. to 4:00 p.m.

Accepts: newspapers, magazines, phonebooks, catalogs, junk mail, office paper, cardboard, paperboard, white office paper, commingled bottles and cans including glass bottles and jars, aluminum/steel food and beverage cans, and plastic bottles and jugs. Also accepts used motor oil, antifreeze, transmission fluid, diesel fuel, jet fuel, kerosene, home heating oil and auto batteries.

### **Lovettsville**

The George Center, 1 Berlin Pike (intersection of Rt. 287 and Broad Way)

Open daylight hours, 7 days a week

### **Pet Licenses and Vaccinations**

All dogs and cats four months of age must have a current rabies vaccination. Dogs four months of age and older must also have a current county license tag. License tags may be purchased either at the County Treasurer's Office or at the Department of Animal Care and Control. For information and a license application, visit [www.loudoun.gov/animals](http://www.loudoun.gov/animals).

### **Department of Animal Care and Control**

39820 Charles Town Pike, Waterford, VA 20197

☎ 703-777-0406

[www.loudoun.gov/animals](http://www.loudoun.gov/animals)

e-mail: [animals@loudoun.gov](mailto:animals@loudoun.gov)

### **Animal Bites/Rabies**

All animal bites and reports of rabid animals should be reported to the Loudoun County Department of Animal Care and Control or to the Health Department. The Health Department is responsible for oversight of confined domestic animals that bite humans, and for testing animals that are potentially rabid.

### **Department of Animal Care and Control**

39820 Charles Town Pike, Waterford, VA 20197

☎ 703-777-0406

### **Division of Environmental Health**

1 Harrison Street, S.E., 2<sup>nd</sup> Floor, MSC #68, Leesburg, VA 20175

☎ 703-777-0234

[www.loudoun.gov/rabies](http://www.loudoun.gov/rabies)

### **Humane Society of Loudoun County**

The Humane Society is a private, nonprofit, volunteer animal welfare organization which works toward better care for all animals. The Humane Society provides funds for emergency care for sick, injured or stray animals; low cost spay/neuter services for pets; and limited temporary foster homes for abandoned or neglected animals.

P.O. Box 601, Leesburg, VA 20178; Volunteer helpline: ☎ 703-777-2912

## Courts and Public Records

### Courts

The mission of Virginia's judicial system is to assure that disputes are resolved justly, promptly and economically. In Loudoun County, cases are heard by the Circuit Court, General District Court, and Juvenile and Domestic Relations District Court.

### Circuit Court

The Circuit Court has jurisdiction over civil claims exceeding \$15,000, civil cases such as divorce proceedings, property disputes, and controversies involving wills, trusts and estate matters, and criminal cases originating from grand jury indictments for felonies and misdemeanors.

The Circuit Court has concurrent jurisdiction with the General District Court over civil claims exceeding \$4,500, but not exceeding \$15,000. The Circuit Court also has appellate jurisdiction over appeals from the General District Court and the Juvenile and Domestic Relations District Court.

The Adult Drug Treatment Court is a specialized docket of the Circuit Court designed to provide eligible felony probation violators with intensive substance abuse treatment and judicial supervision.

18 E. Market Street, Leesburg, VA 20176

☎ 703-777-0270

### Clerk of Circuit Court

The Clerk of the Circuit Court provides for the recordation and public access to deeds and related legal documents, probating of wills and estates, appointment of administrators or executors of estates, public access of most court case files and records, information related to hearings and trial dates, and the issuance of juror questionnaires and juror summonses.

The Clerk also processes marriage licenses, fictitious name applications, payment of criminal fines and costs, filing of civil lawsuits and appeals from lower courts, issuance of subpoenas, notary commissions, and concealed handgun permits. Individuals are encouraged to consult with an attorney or legal professional before filing a lawsuit.

18 E. Market St., Leesburg, VA 20176 (corner of King and Market Streets)

Mailing address: P.O. Box 550, Leesburg, VA 20178

Clerk's Office: ☎ 703-777-0270

Deeds/Land Records Information: ☎ 703-771-5243

Jury Management: ☎ 703-777-0677

yard waste. Residents may arrange for curbside collection of recyclables with a private waste removal company, homeowners' association (HOA), or town in which they reside. Recycling Dropoff Centers are also located throughout the county where residents may take their recyclables free of charge.

### Curbside Recycling

Loudoun County does not provide curbside recycling collection service. Curbside recycling service is provided by the towns and some HOAs as well as private waste removal companies. Residents who do not live within a community where curbside recycling collection service is offered by the town or HOA may consult the Yellow Pages under "Rubbish and Garbage Removal," or contact OSWM.

### Christmas Tree Recycling

Collection locations for Christmas tree recycling are available throughout the county from December 26 through January 20. Residents who receive curbside recycling services should check with their collector/service provider for Christmas tree collection information.

### Electronics Recycling

The Office of Solid Waste Management sponsors collection events for computers and other items.

### Recycling Dropoff Centers

Please follow these guidelines for using the recycling centers and only deposit items that are specifically listed for recycling. For example, "glass bottles and jars" does not include items like window glass, plate glass or drinking glasses. "Plastic bottles and jugs" does not include plastic margarine tubs, plastic buckets, bags, or any other plastic that is not a bottle or jug. In addition, please do not leave items on the ground at the Recycling Dropoff Centers.

### Arcola

Arcola Community Center

24244 Gum Springs Road

Open daylight hours, 7 days a week

Accepts: newspapers, magazines, phonebooks, catalogs, junk mail, office paper, cardboard, paperboard, commingled bottles and cans including glass bottles and jars, aluminum/steel food and beverage cans, and plastic bottles and jugs

Materials accepted include oil paints, thinners/solvents, thermostats and thermometers containing mercury, old gasoline and other fuels, hobby chemicals, rechargeable batteries, household and automotive cleaners, pesticides/insecticides/herbicides, animal/pet care products, automotive care products (not including used oil and antifreeze), and other household chemicals. The materials collected at these events are identified, packaged, and transported for ultimate disposal or recycling by a licensed contractor.

Used motor oil, antifreeze and lead-acid batteries (automobile batteries) are accepted and recycled at the Loudoun County Solid Waste Management Facility year-round during normal business hours. They will not be accepted at the HHW events.

Gas cylinders such as propane or helium are not accepted at the HHW events. Propane cylinders can be returned to the point of purchase or delivered to the landfill empty for disposal. Helium tanks can also be delivered to the landfill for disposal.

#### **Business Hazardous Waste Disposal**

OSWM provides a hazardous waste/materials disposal program for qualified businesses operating in the county.

#### **Office of Solid Waste Management**

906 Trailview Blvd., S.E., Suite B, Leesburg, VA 20175

☎ 703-777-0187

Waste Management and Recycling Hotline: ☎ 703-771-5318

Landfill: ☎ 703-771-5500

[www.loudoun.gov/oswm](http://www.loudoun.gov/oswm)

#### **Solid Waste Management Facility (County Landfill)**

The Loudoun County Solid Waste Management Facility (sanitary landfill) is open Monday through Saturday, 8:00 a.m. to 4:00 p.m., except for certain holidays. The landfill is located south of Leesburg at 20939 Evergreen Mills Road (Rt. 621), approximately 4½ miles south of the intersection of Rts. 15 and 621.

The facility accepts household garbage, tires, appliances, bulky items, vegetative wastes, propane cylinders, and rubble, for a fee. A Saturdays-only “Fast Trash” option is available for customers with up to 10 bags of garbage. Residents may help themselves to free mulch. The facility includes a full-service recycling center (see Recycling section below for more information).

For more information about landfill services, call 703-771-5500.

#### **Recycling**

Loudoun County’s recycling ordinance requires that all residents living in unincorporated areas of the county recycle their newspapers, magazines, cardboard, paperboard, glass bottles and jars, steel cans, aluminum cans, plastic bottles and

Probate of Wills: ☎ 703-777-0272

Court Files/Case Status: ☎ 703-737-8883 or 703-737-8884

[www.loudoun.gov/clerk](http://www.loudoun.gov/clerk)

#### **General District Court – Traffic/Civil/Criminal Divisions**

The General District Court tries criminal cases, including criminal misdemeanors and preliminary hearings for felonies. The court also hears civil claims up to \$15,000. The Traffic Division of General District Court hears cases involving traffic violations for the towns, county, state and Metropolitan Washington Airports Authority police.

24-hour information: ☎ 703-777-0310

#### **Traffic Court**

18 E. Market Street, Leesburg, VA 20176

☎ 703-777-0312

#### **Civil/Criminal Courtroom – Civil Filings and Processing**

18 E. Market Street, Leesburg, VA 20176

☎ 703-777-0312

#### **Juvenile and Domestic Relations District Court**

Juvenile and Domestic Relations District Court hears cases involving juvenile offenses, and family-related cases, such as child abuse or neglect, spouse abuse, child support, custody disputes, and foster care.

18 E. Market Street, Leesburg, VA 20176

☎ 703-777-0300; Fax: 703-771-5039

#### **Juvenile and Domestic Relations Court Service Unit**

The Court Service Unit screens and processes requests in the areas of juvenile complaints, custody, support, visitation, and protective orders. The Unit provides juvenile probationary services to the Court. Special programs augment probation services and can be used for diverting first-time offenders.

P.O. Box 6370, 18 E. Market Street, Leesburg, VA 20178

☎ 703-777-0303

#### **Eastern Loudoun Office**

45201 Research Place, Suite 100, Ashburn, VA 20147

☎ 703-777-0303

## Law Library

The Loudoun County Law Library, managed by the Clerk of the Circuit Court, offers a collection of United States and Virginia statutes and law books. It is open to the public each business day from 8:30 a.m. to 4:30 p.m. The law librarian does not offer legal advice, but assists in locating legal information and sample legal forms.

18 N. King St., Leesburg, VA 20176 (corner of King and Market Streets)  
 ☎ 703-777-0695 or 703-777-0270 (Clerk's Office)

## Commonwealth's Attorney

The Commonwealth's Attorney is responsible for the prosecution of criminal offenses in Loudoun County.

20 E. Market Street, Leesburg, VA 20176  
 ☎ 703-777-0242

## Victim Witness

The Loudoun County Victim Witness Office, located in the office of the Commonwealth's Attorney, helps ensure that Loudoun County crime victims and witnesses receive fair and compassionate treatment while participating in the criminal justice system. While the legal process is often long and complicated, the Victim Witness advocate helps make sure these needs are addressed.

**Office of the Commonwealth's Attorney**  
 20 E. Market Street, Leesburg, VA 20176  
 ☎ 703-777-0417; After-Hours Phone: ☎ 703-777-0445

## Vital Records

Official birth, death, marriage or divorce records may be obtained through the Virginia Health Department, Office of Vital Records. The Office of Vital Records issues certified copies of birth certificates, death records, and marriage or divorce records for a fee of \$12 per record.

**Office of Vital Records**  
 P.O. Box 1000, Richmond, VA 23218-1000  
 ☎ 804-662-6200  
[www.vdh.virginia.gov/vitalrec/](http://www.vdh.virginia.gov/vitalrec/)

## Death Certificates

When a death occurs in Loudoun County, a death certificate is issued by the Loudoun County Health Department.

1 Harrison Street, S.E., 2<sup>nd</sup> Floor, Leesburg, VA 20175; ☎ 703-777-0234

## Solid Waste Management Services

The Loudoun County Office of Solid Waste Management (OSWM) coordinates and regulates all solid waste management facilities operating in the county to ensure protection of public health, safety and the environment. The office also operates the county's solid waste management facility (sanitary landfill), oversees county recycling programs and responds to residents' complaints about illegal dumping and unsafe transportation of waste materials.

**Office of Solid Waste Management**  
 906 Trailview Blvd., S.E., Suite B, Leesburg, VA 20175  
 ☎ 703-777-0187  
 Waste Management and Recycling Hotline: ☎ 703-771-5318  
 Landfill: ☎ 703-771-5500  
[www.loudoun.gov/oswm](http://www.loudoun.gov/oswm)

### Illegal Dumps and Littering

It is unlawful to litter or dispose of trash or garbage by burning, burying, dumping it on the ground or dropping it off at any location other than a legal disposal facility. Illegal dumping also includes unauthorized disposal of concrete or asphalt on a vacant lot, field or wooded area. To report illegal dumping in Loudoun County, please contact OSWM.

### Refuse Collection

Curbside refuse collection services in Loudoun County are provided by town governments, homeowners associations (HOAs), or directly by private waste removal firms, depending on where one lives. To arrange for curbside refuse collection services, call the appropriate town office or HOA. Residents who do not live within a municipality or HOA that provides refuse collection may arrange directly with a private waste removal firm.

Private waste collectors are listed in the Yellow Pages under "Rubbish & Garbage Removal." OSWM can also provide a list of currently permitted solid waste collectors operating in Loudoun County or you can visit the OSWM website for a list of solid waste collectors. County residents may also dispose of solid waste materials directly at the Loudoun County Solid Waste Management Facility.

### Household Hazardous Waste Disposal

The Office of Solid Waste Management sponsors Household Hazardous Waste (HHW) collection events eight times per year (March through November). HHW collection days and locations are announced at the beginning of the year. Residents may deliver HHW materials to the events free of charge for proper disposal.



### Mountainside, Groundwater and Environmental Services

Mountainsides in Loudoun County contain major groundwater recharge areas, potentially dangerous slippage areas, valuable forestry resources and natural aesthetics. To protect this natural resource as well as the safety of residents, the county has a Mountainside Development Overlay District (MDOD).

Steep slopes, defined in Loudoun County as any slopes greater than 15 percent, are protected by specific standards. Steep slopes can pose significant concerns with respect to erosion, stability, flooding and structural failure. For information about land development, agriculture, or uses within mountainsides or on steep slopes, contact the Natural Resources Team Leader.

### Floodplains

Areas adjacent to streams may be designated as floodplain. To help limit flood damage and to maintain the benefits of natural buffers, certain types of development and uses are restricted in these areas by the county's Zoning Ordinance. Because the county meets these and other requirements, homeowners, renters, and business owners are eligible for federally-backed flood insurance.

Information on floodplains is available on the county website or by contacting the Water Resources Team in Building and Development.

### Erosion and Sedimentation

Land disturbing activity is regulated by the Commonwealth of Virginia through the county's Department of Building and Development. Grading plans and permits are reviewed and approved through the department's Erosion and Sediment (E & S) Team. Before starting any land disturbing activities, please contact the E & S program manager for advice by calling 703-777-0397.

### Forest Resources

Forests currently cover approximately 30 percent of the land area of Loudoun County. Landowners, residents and developers interested in obtaining site specific information regarding forest cover should contact the Natural Resources Team (County Urban Forester) in Building & Development.

### Department of Building and Development

1 Harrison Street, S.E., 3<sup>rd</sup> Floor, Mailstop #60, Leesburg, VA 20175

☎ 703-777-0397

### Biosolids

Residents with questions about land application of biosolids may contact the Health Department or the County Soil Scientist in Building and Development.

1 Harrison Street, S.E., Leesburg, VA 20175

Health Department, 2<sup>nd</sup> Floor ☎ 703-777-0234

County Soil Scientist, 3<sup>rd</sup> Floor ☎ 703-777-0397

### Passports

The following post offices in Loudoun County provide passport services: Ashburn (703-729-1642), Leesburg – Catocin Circle (703-669-3755), Middleburg (540-687-6598), Potomac Falls (703-433-2725), Purcellville (540-338-4808), and Sterling (703-430-6364). Call first to check hours of operation or schedule an appointment (Middleburg and Purcellville only).

## Community Services

### Child Care/Preschool

#### Child Care

The Loudoun County Department of Parks, Recreation and Community Services provides child care services for children ages 3 to 5 years who are toilet trained. Day care is offered at the Bluemont, Douglass, Dulles South Multipurpose, Loudoun Valley, Lovettsville and Lucketts community centers. The program operates year-round, Monday through Friday, full time: 7:00 a.m. until 6:15 p.m.; morning: 7:00 a.m. to 12 noon; and afternoon: 12 noon to 6:15 p.m.

#### Department of Parks, Recreation and Community Services

215 Depot Court, S.E., Leesburg, VA 20175

☎ 703-777-0343 (V/TTY)

#### Child Care Educational Programs

The Virginia Cooperative Extension helps families improve their quality of life through educational programs including The Business of Family Child Care for individuals interested in starting a home-based child care service, and the Child Care and Resource Fair, an annual event sponsored in collaboration with the Loudoun Child Care Network to help parents find quality child care in Loudoun.

30B Catocin Circle, S.E., Leesburg, VA 20175

☎ 703-777-0373

e-mail: bsamuel@vt.edu

www.loudoun.gov/extension or <http://offices.ext.vt.edu/loudoun>

#### Day Care Referrals

The Loudoun County Department of Family Services provides financial day care assistance to eligible families in the community. The department main-

tains a listing of regulated providers, as well as all licensed day care centers in Loudoun County. The Day Care unit also coordinates workshops for parents and providers in the community.

102 Heritage Way, N.E., Suite 103, Leesburg, VA 20176  
☎ 703-777-0353

### **Preschool Programs**

(See also “Community Centers,” pp. 72-73.)

The Department of Parks, Recreation and Community Services offers a nine-month preschool program which follows the Loudoun County School Calendar at nine community center locations. Classes are offered for 2½- to 5-year-old age levels. This program is licensed by the Virginia Department of Social Services. Registration for the next school year begins in February. Open registration is on a lottery basis. For more information, contact the community center in your area.

### **Preschool Programs for Disadvantaged Youth**

Loudoun County Public Schools offer two preschool programs for children from low-income families. Head Start and Starting Toward Excellence in Preschool (STEP) accept children who will be four years old by September 30 of the school year. Information on both programs is available from the Head Start office at 571-252-2110.

### **Elementary School-Age Programs**

The Department of Parks, Recreation and Community Services offers County After School Activities (CASA) for children in grades K-5. These State-licensed programs operate every day after school in 40 locations across the county. The program offers a variety of activities to meet the diverse needs of each child. Activities include crafts, sports, games, homework time, supervised free play, nutritious snacks and special events.

After School Programs are offered at Algonkian, Arcola, Ashburn, Ball’s Bluff, Belmont Station, Catoctin, Cedar Lane, Cool Spring, Countryside, Creighton’s Corner, Dominion Trail, Evergreen Mill, Forest Grove, Frances Hazel Reid, Hamilton, Hillside, Horizon, Hutchison Farm, Leesburg, Legacy, Liberty, Little River, Lowes Island, Meadowland, Mill Run, Mountain View, Newton-Lee, Pinebrook, Potowmack, Rosa Lee Carter, Round Hill, Sanders Corner, Seldens Landing, Steuart Weller, Sully, Sycolin Creek, Tolbert and Waterford Elementary Schools. There are also programs located at Loudoun Valley and Lovettsville Community Centers. Some of the community centers offer programs for before school and after the morning kindergarten.

### **Pest Control**

The Loudoun County Health Department enforces nuisance regulations and provides expert advice on insect, rodent, standing water and similar environmental problems.

#### **Loudoun County Health Department**

1 Harrison Street, S.E., 2<sup>nd</sup> Floor, Mailstop #68, Leesburg, VA 20175  
☎ 703-777-0234

### **Stormwater**

The Stormwater Management Program addresses inspection and maintenance, pollution prevention, public education and outreach, and general oversight of the storm drainage system throughout Loudoun County. Residents may contact the Department of General Services regarding drainage, flooding, and stormwater pollution issues.

#### **Department of General Services**

803 Sycolin Road, S.E., Suite 100, Leesburg, VA 20175  
☎ 703-737-8686

Stormwater Complaint Hotline: ☎ 703-777-0117

Land development plans are reviewed by the Department of Building and Development for adequate stormwater management practices and strategies, including flood control, water quality, low impact development, and general drainage issues.

#### **Department of Building and Development - Water Resources Team**

1 Harrison Street, S.E., 3<sup>rd</sup> Floor, Mailstop #60, Leesburg, VA 20175  
☎ 703-777-0397

### **Soils and Geologic Services**

For information about the surface and subsurface soil and rock characteristics and properties present on a specific parcel, and whether those features will cause any problems for the intended use, contact the Natural Resources Team in the Department of Building and Development. Information such as depth to rock, wetness, natural drainage, drainfield potential or vineyard potential, karst land formations (limestone) and shrink-swell clays is available.

The County Soil Scientist can provide site-specific information and interpretation of soils, existing landscape features and associated problems.

The County Geotechnical Engineer can provide information regarding structural stability and mitigation of soil/geologic-related problems.

The County Hydrologist can provide information such as groundwater availability and surface and groundwater monitoring.

## Mapping Services

The Loudoun County Office of Mapping and Geographic Information maintains the county's Geographic Information System (GIS), the computerized mapping system. The office produces and distributes maps and spatial data, assigns addresses, maintains the parcel layer, and approves all street names.

Maps and data about property, floodplains, soils, topography, zoning, streets, addresses and other topics, including aerial photography, are available. The office has a public counter where anyone can use the GIS and the county's Land Management Information System to find current land information maintained by various county offices. Much of the information is also available at the office's website, [www.loudoun.gov/gis](http://www.loudoun.gov/gis), which is updated nightly.

1 Harrison Street, S.E., 2<sup>nd</sup> Floor, Mailstop #65, Leesburg, VA 20175

☎ 703-771-5778

e-mail: [mapping@loudoun.gov](mailto:mapping@loudoun.gov)

## Environmental Health

The Division of Environmental Health works to protect the public from environmentally transmitted diseases through a wide range of regulatory and educational services. The division is divided into two major sections: Rural Environmental Health and Urban Environmental Health.

### Groundwater Contamination

Contaminated groundwater threatens drinking water supplies and places public health at risk. Any suspected cases of groundwater contamination should be reported to the Loudoun County Health Department, which coordinates pollution prevention efforts and cleanup with local and state agencies.

### Water Supply (onsite)

New wells require a permit from the Health Department, which conducts evaluations to make sure the wells are properly located and constructed. The department inspects and oversees testing of wells to ensure that the water is safe, and that there is an adequate water supply.

Assistance with general questions about groundwater or wells can also be obtained by calling the County Hydrogeologists/Water Resources Team in the Department of Building and Development at 703-777-0397.

### Sewage Disposal (onsite)

To protect the groundwater in rural areas of the county, the Loudoun County Health Department evaluates sites proposed for development utilizing onsite sewage disposal systems. If the sites are suitable, the department issues permits and oversees construction.

A before school CASA program is offered at Little River Elementary School.

CASA operates in accordance with the public school calendar, and is closed on days when school is closed. School's Out Camp is offered at some schools and community centers on school holidays and teacher workdays. Registration is required for all of the above programs. The Department of Parks, Recreation and Community Services reserves the right to cancel any program for which there is insufficient registration.

### Department of Parks, Recreation and Community Services

215 Depot Court, S.E., Leesburg, VA 20175

☎ 703-737-8042

## Youth Services

### Youth After School Program (YAS)

The Loudoun County Department of Parks, Recreation and Community Services offers a middle school program, YAS, at nine school sites – Belmont Ridge, Blue Ridge, Eagle Ridge, Farmwell Station, Harper Park, Mercer, River Bend, Seneca Ridge, and Smart's Mill middle schools. The program operates from the close of school until 6:15 p.m.

The program includes snacks, arts and crafts, sports, games, drama, home-work assistance, life skills training, field trips and special events.

Registration is required and the department reserves the right to cancel programs for which there is insufficient enrollment.

### Department of Parks, Recreation and Community Services

215 Depot Court, S.E., Leesburg, VA 20175

☎ 703-777-0343

### Loudoun Youth Initiative

The Loudoun Youth Initiative (LYI) seeks to promote the healthiest and safest living and learning opportunities for youth across the county. Central to the success of this initiative is the active collaboration among a broad range of agencies and organizations, including government, schools, community members, nonprofit organizations and businesses. LYI provides support to the operations of the Youth Advisory Council and Advisory Commission on Youth.

A teen-centered website, [www.loudounteens.org](http://www.loudounteens.org), highlights news, activities, polls, message boards, reviews of books, movies and music, places to go and things to do, for teens in Loudoun County.

The Youth Advisory Council is a representative body of teenage youth from all parts of Loudoun County. It serves youth across the county through the

planning and implementation of leadership development, special events and community service opportunities.

The Advisory Commission on Youth serves in an advisory capacity to the Loudoun County Board of Supervisors with respect to youth services, and works with LYI to foster programs and services for the wholesome development of all Loudoun County youth.

**Loudoun Youth Initiative**

Department of Parks, Recreation & Community Services

215 Depot Court, S.E., Leesburg, VA 20175

☎ 703-777-0346

e-mail: dave.carver@loudoun.gov

www.loudounteens.org

**Youth Development**

The Department of Parks, Recreation and Community Services provides youth development services to youth and families. These services include providing information to parents in the form of publications, classes and other resources in response to inquiries. The Department also provides resiliency skills-building programs, leadership development training programs for youth, community education conferences, youth speak-outs, surveys, and youth as advocates, as well as staff support for the Advisory Commission on Youth.

**Department of Parks, Recreation and Community Services**

215 Depot Court, S.E., Leesburg, VA 20175

☎ 703-737-8042

**Youth Outreach**

The Loudoun County Department of Parks, Recreation and Community Services provides youth outreach services that offer diverse and inclusive programs targeting antisocial behaviors, juvenile delinquency, school dropout prevention, and the promotion of personal responsibility in youth through the cultivation of their self-esteem and self-image. These programs include after-school programs in partnership with community organizations, mentoring programs, Loudoun County Public Schools, Loudoun County Juvenile Court Services, and intervention programs.

**Department of Parks, Recreation and Community Services**

215 Depot Court, S.E., Leesburg, VA 20175

☎ 703-737-8042

# Development and Environment

**Planning Department**

The Loudoun County Planning Department prepares reports and studies to assist the Board of Supervisors, Planning Commission and citizens in the development of policies that guide the use of land in the county. The department manages land development applications for rezonings and special exceptions to determine consistency with county plans and ordinances. Residents may also contact the department for information on historic and archeological resources, and planning studies or initiatives near their homes or properties.

Planning documents are available for review or purchase at the front counter.

1 Harrison Street, S.E., 3<sup>rd</sup> Floor, Mailstop #62, Leesburg, VA 20175

☎ 703-777-0246

e-mail: dop@loudoun.gov

**Building Permits**

Building permits are required for all new construction and remodeling projects. Zoning permits are required for most construction projects. The Department of Building and Development issues building permits for the entire county and grading and zoning permits for property which is outside the incorporated towns. The department also conducts building inspections for the entire county and is responsible for enforcing the zoning ordinance.

1 Harrison Street, S.E., Mailstop #60A, Leesburg, VA 20175

☎ 703-777-0220 (V/TTY)

**Water and Sewer**

The incorporated towns in Loudoun County are responsible for providing water and sewer service to residents of the towns. Town residents with questions or problems regarding these services should contact their town government (see page 8).

Loudoun Water provides public water and sewer service for Loudoun County residents who live outside incorporated towns.

44865 Loudoun Water Way, P.O. Box 4000, Ashburn, VA 20146

☎ 571-291-7880; After hours: ☎ 571-291-7878

**Loudoun Museum**

16 Loudoun Street, S.W., Leesburg, VA 20175

☎ 703-777-7427

**Loudoun Symphony Association**

15 N. King Street, Suite 102, P.O. Box 4478, Leesburg, VA 20177

☎ 703-771-8287

**Morven Park**

17263 Southern Planter Lane, P.O. Box 6228, Leesburg, VA 20178

☎ 703-777-2414

**Oatlands Plantation**

20850 Oatlands Plantation Lane, Leesburg, VA 20175

☎ 703-777-3174

**Waterford Foundation, Inc.**

40183 Main Street, P.O. Box 142, Waterford, VA 20197

☎ 540-882-3018

**Youth Shelter**

The Loudoun County Youth Shelter provides community-based, short-term residential services for young people (ages 12-17) who cannot live at home. Youth must be referred by the Department of Family Services; Department of Mental Health, Mental Retardation & Substance Abuse Services; Juvenile & Domestic Relations District Court; or Court Services Unit.

16450 Meadowview Court, S.E., Leesburg, VA 20175

☎ 703-771-5300

**Juvenile Detention Center**

The Loudoun County Juvenile Detention Center provides secure incarceration for court-ordered youth, crisis intervention, and on-site substance abuse and counseling services through the Department of Mental Health.

42020 Loudoun Center Place, Leesburg, VA 20175

☎ 703-771-5200

**Young Adults Project**

The Young Adults Project offers support services to help young people transition to independence via education, life skills training, and employment activities.

52 Sycolin Road, S.E., Leesburg, VA 20175

☎ 703-771-5375

**Family Connections**

The Family Connections program provides a community-based intervention program designed to serve families with teens ages 12-17 who engage in extreme at-risk behaviors. Family Connections provides a parenting skills class, an intensive training track for parents and teens to become co-facilitators of future parenting classes, a parent alumni group, brief family counseling, and referrals to community resources.

☎ 571-258-3071

**4-H Program**

Coordinated by Virginia Cooperative Extension, the 4-H program focuses on the needs and interests of youth ages 5-19. 4-H is a community of young people who are learning leadership, citizenship and life skills.

Youth “learn by doing” through a variety of activities that teach self-responsibility, teamwork and communication. Youth make new friends and have fun participating in 4-H through cloverbud clubs, community clubs, pro-

ject/animal clubs, and 4-H Camp.

30-B Catoctin Circle, S.E., Leesburg, VA 20175

☎ 703-777-0373

e-mail: [kred@vt.edu](mailto:kred@vt.edu)

[www.loudoun.gov/extension](http://www.loudoun.gov/extension) or <http://offices.ext.vt.edu/loudoun>

## Numbers to Call

Alternative House..... 703-356-6360 or 800-SAY-TEEN

Girl Scouts ..... 703-777-5644

## Family Services

### Foster Care and Adoption

The Loudoun County Department of Family Services provides foster care placements and services for abused or neglected children ages 0-18 whom the court places in the custody of the Department. Alternatives to foster care are thoroughly explored. Any resident interested in becoming a foster parent may contact the Department of Family Services, Foster Care and Adoption.

102 Heritage Way, N.E., Suite 103, Leesburg, VA 20176

☎ 703-737-8824

### Young Parents Services

The Department of Family Services offers case management and coordinates self-help groups for young adults under the age of 20 who are either pregnant or parenting. Young Parents Services provides information about pregnancy, pre-and post-natal care, childbirth, parenting skills, and infant/child care. This program also identifies needed community resources, education, employment and child care options, and personal goal planning.

52 Sycolin Road, S.E., Leesburg, VA 20175

☎ 703-771-5375

## Senior Services

(See also “Tax Relief for the Elderly and Disabled,” p. 12)

### Area Agency on Aging

The Loudoun County Area Agency on Aging (AAA) is the central point of contact for older adults and their families. AAA offers adult day care, case

### Purcellville Library

220 East Main Street, Purcellville, VA 20132

☎ 540-338-7235 (V/TTY)

### Rust Library @ Catoctin

34D Catoctin Circle, S.E., Leesburg, VA 20175

☎ 703-777-0323 (V/TTY)

### Sterling Library

120 Enterprise Street, Sterling, VA 20164

☎ 703-430-9500 (V/TTY)

Library Outreach Services: ☎ 703-771-5621

### Thomas Balch Library

Thomas Balch Library is operated by the Town of Leesburg as a center for local history and genealogy. The library is open to the public.

208 W. Market Street, Leesburg, VA 20176

☎ 703-737-7195

## Cultural Programs

### Bluemont Concert Series

151 Hatcher Avenue, Purcellville, VA 20132

P.O. Box 521, Purcellville, VA 20134

☎ 540-338-4640

### Franklin Park Performing and Visual Arts Center

36441 Blueridge View Lane, Purcellville, VA 20132

☎ 540-338-7973

### Loudoun Arts Council

5 Loudoun Street, S.E., 3rd Floor, P.O. Box 4270, Leesburg, VA 20177

☎ 703-777-7838

### Loudoun Heritage Farm Museum (Claude Moore Park)

21668 Heritage Farm Lane, Sterling, VA 20164

☎ 571-258-3800

## Public Libraries

Loudoun County's public library system offers a variety of materials free of charge to registered borrowers, including books, magazines, electronic books, equipment for people with vision and hearing impairments, compact discs, DVDs, audio books and ebooks.

Library Services also provides a wide range of technological resources including a web-based catalog allowing online renewals and requests, automated telephone renewal and request notification, full text magazine databases, online business and investment resources, public access to the Internet and free wireless services. The library has computers, audiovisual equipment and meeting rooms which may be reserved for public use. Citizens who cannot easily access library facilities are served through the library's Outreach Services.

The reference and youth services staff answer questions either in person or by phone, e-mail or live chat. In addition, cultural and educational programs for children, teens and adults are scheduled year-round at the branch libraries.

Loudoun County library cards may be used at any of the branch libraries as well as other Metropolitan Washington D.C. public libraries.

### Library Administration

908A Trailview Blvd., S.E., Leesburg, VA 20175

☎ 703-777-0368 (V/TTY)

<http://library.loudoun.gov>

## Library Branches

### Ashburn Library

43316 Hay Road, Ashburn, VA 20147

☎ 703-737-8100 (V/TTY)

### Cascades Library

21030 Whitfield Place, Potomac Falls, VA 20165

☎ 703-444-3228 (Voice) or 703-444-2093 (TTY)

### Lovettsville Library

12 North Light Street, Lovettsville, VA 20180

☎ 540-822-5824 (V/TTY)

### Middleburg Library

101 Reed Street, Middleburg, VA 20117

☎ 540-687-5730 (V/TTY)

management, disease prevention and health promotion, health insurance counseling, home-delivered meals, information and referral/assistance, senior centers, tax preparation assistance, volunteer opportunities, and access to the Northern Virginia Long-Term Care Ombudsman Program.

### Case Management

A case manager links persons 60 years of age and older who are at risk of nursing home placement with the needed community services to help them remain in their own homes, or in the least restrictive setting possible. The case manager works with older adults, their families and service providers to ensure that the needs of the older adults are met. Eligibility criteria must be met.

### Disease Prevention and Health Promotion

A Disease Prevention/Health Promotion Coordinator provides information and educational presentations that help seniors understand how lifestyle impacts physical and mental health. AAA also provides information concerning prevention, treatment, and rehabilitation of age-related diseases and chronic disabling conditions. Services are provided at senior centers and long-term care facilities, and as requested.

### Health Insurance Counseling

A Health Insurance Counselor and trained volunteers provide a free health benefits counseling service that includes information on such topics as Medicare eligibility, benefits and claim filing; rights of Medicare beneficiaries; Medicare Part D; Medicare Advantage Plan options and enrollment; Medicare fraud, waste and abuse; and other types of health insurance benefits, for Medicare beneficiaries and their families or caregivers.

### Information and Referral/Assistance

Information and Referral/Assistance Specialists help older adults and their families by linking them with county programs and community resources.

### Tax Preparation Assistance

The VITA Program, a collaboration between AAA and the Federal Internal Revenue Service, offers free tax assistance to low- and moderate-income county residents who cannot prepare their own tax returns. Certified volunteers receive training to help prepare basic tax returns.

### Volunteer Opportunities

The Volunteer Coordinator matches interests and skills with meaningful volunteer opportunities available in the agency and the community.

### Northern Virginia Long-Term Care Ombudsman Program

Long-Term Care Ombudsmen serve as advocates for residents in nursing homes and assisted living facilities. Ombudsmen provide information about local nursing and assisted living facilities. They also receive and investigate

complaints made by, or on behalf of, long-term care residents, and work toward complaint resolution.

### **Area Agency on Aging**

215 Depot Court, S.E., Leesburg, VA 20175

☎ 703-777-0257 (V/TTY)

### **Commission on Aging**

The Commission on Aging serves as a citizens advisory body to the Loudoun County Board of Supervisors, Department of Parks, Recreation and Community Services and the Area Agency on Aging. The Commission helps promote greater understanding of the problems and concerns of aging.

215 Depot Court, S.E., Leesburg, VA 20175

☎ 703-777-0257 (V/TTY)

### **Senior Centers**

Senior centers offer daily noon meals and a wide range of recreational, educational and cultural opportunities for older adults. The senior and activity centers in South Riding, Leesburg, Purcellville (Carver) and Sterling offer fitness equipment, computer labs and classes. Limited transportation is available from participants' homes to the nearest senior center. Call one day in advance for lunch reservations or transportation.

The centers also offer multi-purpose rooms for use by community groups at Cascades, Leesburg and Carver. Day and overnight trips are available for participants and members age 55 and above.

☎ 703-777-0257 (V/TTY)

### **Adult Day Centers**

The Adult Day Centers, licensed by the state, offer a supportive social setting daily from Monday through Friday with a variety of therapeutic and stimulating activities for participants with memory loss or physical limitations. Limited transportation is available. The cost is based on a sliding scale.

#### **Adult Day Center - Leesburg**

16501 Meadowview Court, S.E.

Leesburg, VA 20175

☎ 703-771-5334

#### **Adult Day Center - Carver Center**

200 Willie Palmer Way

Purcellville, VA 20132

☎ 571-258-3402

### **Numbers to Call**

#### **American Association of Retired**

**Persons (AARP – Loudoun Chapter) ..... 540-338-7546 (Esther Trask)**

### **Loudoun Valley Community Center**

320 West School Street, Purcellville, VA 20132

☎ 540-338-4122

### **Lovettsville Community Center**

57 East Broad Way, Lovettsville, VA 20180

☎ 540-822-5284

### **Lucketts Community Center**

42361 Lucketts Road, Leesburg, VA 20176

☎ 703-771-5281

### **Middleburg Community Center**

300 West Washington Street, 3<sup>rd</sup> Floor, Middleburg, VA 20118

☎ 540-687-6375

### **Philomont Community Center**

36592 Jeb Stuart Road, Philomont, VA 20131

☎ 540-338-5882

### **Sterling Community Center**

120 Enterprise Street, Sterling, VA 20164

☎ 703-430-9480

### **YMCA of Loudoun County**

YMCA of Loudoun County offers fitness, youth art, gymnastics, and pre-school enrichment classes; leadership development; youth holiday camps and overnights, summer day camp, and camping; teen center; youth sports; pre- and post-natal classes; swim lessons; Y-Indian guides; and youth-in-government.

6 Fairfax Street, S.E., Leesburg, VA 20175

☎ 703-777-9622



trail corridor was dedicated in 2006 as a linear park in Loudoun County, from Seneca Rocks on the Fairfax County line to Keep Loudoun Beautiful Park on Goose Creek. The Trail also encompasses portions of Algonkian Regional Park, Elizabeth Mills Riverfront Park, and Kephart Bridge Landing. The trail is a natural footpath that follows the southern bank of the Potomac River, and is not handicapped accessible.

Websites: [www.nps.gov/pohe](http://www.nps.gov/pohe) and [www.potomactrail.org](http://www.potomactrail.org)

## Community Centers

The Loudoun County Department of Parks, Recreation and Community Services operates 11 community centers which offer recreational programs, preschool programs, classes and activities, and serve as meeting places for the community. Programs are offered for residents of all ages, from infants to senior citizens, as well as for people with disabilities.

For more information about community center programs, contact the Department of Parks, Recreation and Community Services, 703-777-0343, the community center nearest you, or [www.loudoun.gov/prcs](http://www.loudoun.gov/prcs).

### Arcola Community Center

24328 Goshen Rd., Aldie, VA 20105

☎ 703-327-3111

### Bluemont Community Center at the Round Hill Center (temp. location)

20 High Street, Round Hill, VA 20141

☎ 540-554-8643

### Claude Moore Community Center

46111 Loudoun Park Lane, Sterling, VA 20164

☎ 571-258-3500

### Douglass Community Center

407 East Market Street, Leesburg, VA 20176

☎ 703-771-5913

### Dulles South Multipurpose Center

24950 Riding Center Drive, South Riding, VA 20152

☎ 571-258-3456

**Eldercare Locator** ..... 800-677-1116

**Legal Services of Northern Virginia**..... 703-777-7450

### Northern Virginia Long-Term Care

**Ombudsman Program** ..... 703-324-5861

**Senior Trips** ..... 703-430-2397 (V/TTY)

## Disabilities (General)

*(See also "Tax Relief for the Elderly and Disabled," p. 12)*

### Disability Services Board

The Loudoun County Disability Services Board (DSB) provides information and resource referral to local governments regarding the Americans with Disabilities Act, provides input to state agencies on service needs and priorities of people with physical and sensory disabilities, and projects local service needs and priorities for fiscal and program planning.

The goals of the DSB are to include people with disabilities into mainstream community life by identifying, communicating, and advocating their diverse capabilities and needs to state and local governments and the private sector; and to help and provide resources to meet the needs of persons with physical and sensory disabilities.

#### Loudoun County Disability Services Board

c/o Loudoun County Department of Family Services

102 Heritage Way, N.E., Suite 103, Leesburg, VA 20176

☎ 703-771-5718 (Voice); 703-777-0353 (V/TTY)

Fax: 703-771-5214

### Therapeutic Riding

The Loudoun Therapeutic Riding Foundation (LTRF) offers a therapeutic horseback-riding program for disabled youth and adults. The program, which is a nonprofit organization, relies on volunteers to serve as leaders for the mounts and sidewalkers for the students.

#### Loudoun Therapeutic Riding Foundation at Morven Park

41793 Tutt Lane, Leesburg, VA 20176-6235

☎ 703-771-2689

e-mail: [information@ltrf.org](mailto:information@ltrf.org)

[www.ltrf.org](http://www.ltrf.org)

Golden Dreams is a nonprofit group that operates a therapeutic riding program for children and adults with almost any cognitive, physical, or emotional disability.

**Golden Dreams Therapeutic Riding Center**

21197 St. Louis Road, Middleburg, VA 20117

☎ 540-687-5800

Website: [www.goldendreamsriding.com](http://www.goldendreamsriding.com)

**Number to Call**

**State Easter Seals Headquarters.....** 866-874-4153 (toll-free)  
(camping programs for physically or mentally disabled youth)

## Mental Retardation

**Adult Foster Care, Respite Program and In-home Support**

The Loudoun County Department of Mental Health, Mental Retardation and Substance Abuse Services (MH/MR/SAS) provides an adult foster care program which places mentally retarded individuals in need of foster families with appropriate families in the community. A monthly stipend covers room, board, and living expenses to help care for the individual and make him or her feel part of a home environment. This office also helps coordinate respite care and in-home support services for interested individuals and families.

**Case Management**

The Department of MH/MR/SAS works to ensure that individuals with mental retardation have equal access to opportunities in community life. The department works with mentally retarded individuals and their families by coordinating the services each individual needs in order to reach his or her potential.

**Family Support Program**

The Family Support Program serves families of mentally retarded individuals. Through this program, the Department of MH/MR/SAS provides financial support for expenditures for respite care, adaptive equipment, and other supplies associated with maintaining a handicapped family member at home.

**Parent Infant Education (PIE)/Early Intervention Program**

This program of the Department of MH/MR/SAS is part of the Infant and Toddler Connection of Virginia. The program provides early intervention services to eligible children, from birth up to age three, and their families. Children may be eligible who have a diagnosed condition, developmental delay or atypical development. ☎ 703-777-0561

## Northern Virginia Regional Park Authority (NVRPA)

The NVRPA provides 19 parks in the Northern Virginia area for public use, including six in Loudoun County.

5400 Ox Road, Fairfax Station, VA 22039

☎ 703-352-5900

**Algonkian Regional Park**, located on Cascades Parkway in Sterling, offers swimming, golf, fishing, boating, a playground, vacation cottages and a meeting center. ☎ 703-450-4655

**Balls Bluff Regional Park**, located on Balls Bluff Road in Leesburg at the site of a historic Civil War battle, offers scenic hiking trails along the Potomac River. ☎ 703-737-7800

**Brambleton Regional Park**, located near Beaverdam Reservoir, features an 18-hole golf course. The park is located near the intersections of Routes 772 and 659, between Arcola and Ashburn. ☎ 703-327-3403

**Red Rock Wilderness Overlook Regional Park**, located on Edwards Ferry Road just east of Leesburg, offers trails, hiking and a nature sanctuary.

☎ 703-737-7800

**Temple Hall Farm Regional Park**, located north of Leesburg, is a 286-acre working farm with livestock including peacocks, chickens and pigs. The park is available for groups of schoolchildren. To schedule a school tour, school representatives may call 703-779-9372.

The **W & OD Railroad Regional Park**, a 45-mile linear park extending from I-395 in Arlington to Route 690 in Purcellville, offers a paved jogging and bicycling trail. There is an adjacent bridle path from Vienna to Purcellville.

☎ 703-729-0596

## Ida Lee Park and Recreation Center

Ida Lee Park and Recreation Center are operated by the Town of Leesburg, and are available for use by any resident of Loudoun County. Services include a swimming pool, weight room, gym with basketball and volleyball, swimming lessons, exercise programs, recreation classes, and tennis courts.

60 Ida Lee Drive, N.W., Leesburg, VA 20176

☎ 703-777-1368

## Potomac Heritage National Scenic Trail (PHNST)

The PHNST is a designated National Recreation Trail, which will connect the Northern Neck Peninsula in Virginia to Pittsburgh, Pa. Fifteen miles of the

Creek within Elizabeth Mills Riverfront Park. The parking lot is located in Lansdowne at 43942 Riverpoint Drive.

**Lansdowne Sports Park** is a 15-acre active park located on Kipheart Drive in Lansdowne, adjacent to Belmont Ridge Middle School. The park contains two large soccer fields, one 300-foot softball field, a tot lot, a 60-person pavilion, a 30-person pavilion and restrooms.

**Lovettsville Community Park** is currently under development. This future 91-acre park is located east of the Town of Lovettsville along Milltown Road. The park is planned to contain an equestrian facility, off-leash dog area, amphitheater, fishing pond, community garden, nature study area, soccer and baseball fields, and hiking trails.

**Lucketts Community Park** is located just south of the Lucketts school and community center. Situated on 10 acres of land, the park includes a soccer field, a lighted adult softball field, and a trails network.

**Lyndora Park**, located on Lucketts Bridge Circle in Loudoun Valley Estates, includes a soccer field, softball field, tot lot, and walking trails.

**Mickie Gordon Memorial Park**, located one mile east of Middleburg off Route 50, includes a lighted playing field for baseball, softball or soccer, two tennis courts, a little league field, three soccer fields, a picnic pavilion, and a small pond for fishing.

**Nell Boone Park** is a 6-acre park located on Rt. 671, Harpers Ferry Road, in the Neersville community in northern Loudoun County. Facilities include basketball and tennis courts, a children's playground, and a baseball/softball field.

**Potomack Lakes Sportsplex** is a 47-acre sports complex located on Cascades Parkway, adjacent to Algonkian Regional Park. The sportsplex features four lighted softball fields, six soccer fields, a competition horseshoe pit area, and a snack bar. Potomack Lakes has a playground designed to meet the needs of children of all ages.  
 ☎ (703) 444-1459

**Ray Muth Sr. Memorial Park**, located in Ashburn at the corner of Gloucester Parkway and Marblehead Drive, is a 17-acre active park with one large soccer field, one small soccer field, and a football/lacrosse field.

**Trailside Park** is located along Claiborne Parkway and the W & OD Trail in Ashburn Farm. Its 20 acres offer three lighted ballfields for baseball and softball, an in-line hockey court, a playground and a snack bar.

**Woodgrove Park**, located north of the Town of Round Hill, is a 30-acre park with four ballfields for baseball, soccer, and softball.

#### **Department of Parks, Recreation and Community Services**

215 Depot Court, S.E., Leesburg, VA 20175

☎ 703-777-0343 (Voice) or 703-771-5352 (TTY)

#### **Residential Services**

The Department of MH/MR/SAS operates several 24-hour residential programs for adults with mental retardation, including group homes in Sterling, Leesburg and Purcellville. Each program provides the supervision, training and care needed by the residents.

#### **Supported Employment and Day Support Services**

The JobLink Program enables people with disabilities to acquire and keep jobs in the community. Through this program, the Department of MH/MR/SAS provides guidance, counseling and support, such as training, job-site modifications and advocacy. Day Support and group employment services are offered through various vendors. These programs are for people requiring more support than can be provided in a competitive setting.

906 Trailview Blvd., S.E., Suite A, Leesburg, VA 20175

☎ 703-777-0377 (V/TTY)

#### **Supported Living Services**

The Department of MH/MR/SAS's Supported Living Services provides treatment, training and support to residents who have psychiatric and/or developmental disabilities. Skills training includes self-care, daily living activities, educational/vocational training, interpersonal skills, and decision-making and problem-solving skills. The goal of this service is to tailor the treatment interventions to the specific needs of each person. The level of service varies with the client's needs. A client may receive supervision based on individual need – individual day care, daily (partial day), weekly or biweekly.

The Supported Living staff provides training experiences and opportunities to enhance the clients' community living skills.

102 Heritage Way, N.E., Suite 302, Leesburg, VA 20176; ☎ 703-771-5100

906 Trailview Blvd., S.E., Suite A, Leesburg, VA 20175

☎ 703-777-0377 (V/TTY)

#### **ECHO, Inc.**

A nonprofit organization, ECHO (Every Citizen Has Opportunities, Inc.) provides a work environment designed to evaluate, train, and place mentally retarded, mentally ill, and physically handicapped adults in supported employment options.

Services include vocational evaluation, work adjustment training, sheltered employment, mobile work crews and supported employment options. Transportation is provided. A professional referral is required (usually from the Department of Rehabilitative Services or Community Services Board).

71 Lawson Road, S.E., P.O. Box 2277, Leesburg, VA 20177

☎ 703-779-2100

## Loudoun Association for Retarded Citizens (LARC)

LARC is a nonprofit agency that gathers and provides information to individuals with developmental disabilities and their families. LARC's mission is to serve as an advocate for people with disabilities by promoting their participation in all aspects of community life. LARC's services include an information and referral program, a parent support program, and a newsletter that keeps people informed on developmental disability issues.

71 Lawson Road, S.E., Leesburg, VA 20175

Mailing Address: P.O. Box 243, Leesburg, VA 20178

☎ 703-777-1939

## Numbers to Call

**Grafton School**..... 888-955-5205 or 540-542-0200  
(school for mentally retarded or emotionally disturbed youth)

**Special Olympics (Virginia)**..... 804-346-5544 or 800-932-4653

## Speech/Hearing Services

### Blue Ridge Speech and Hearing Center

The Blue Ridge Speech and Hearing Center offers screening, evaluation, and therapy for hearing, speech and language. The center also offers hearing aid fittings, sales and repairs.

19465 Deerfield Ave., Suite 201, Lansdowne, VA 20176

☎ 703-858-7620 (phone); 703-858-7657 (fax)

www.speechhearing.org

### No. Va. Resource Center for Deaf and Hard of Hearing Persons

NVRC offers free information and referral services to people with hearing loss and their families, as well as free fact sheets and assistive device demonstrations. The center also participates in the Virginia Department for Deaf and Hard of Hearing TAP and TAPLoan programs which provide equipment to help people with hearing or speech difficulties use the telephone.

3951 Pender Drive, Suite 130, Fairfax, VA 22030

☎ 703-352-9055; ☎ 703-352-9056 (TTY); Fax: 703-352-9058

Joan Cassidy, Loudoun Outreach Specialist

e-mail: info@nvrc.org

www.nvrc.org

programs, and special events. The Loudoun Heritage Farm Museum is also located at Claude Moore Park, at 21668 Heritage Farm Lane. The youth sportsplex has two football/soccer fields, four baseball fields, three softball fields, two picnic pavilions and a snack bar. ☎ 703-444-1275

**Claude Moore Recreation Center** is a 100,000 square-foot recreation center located at 46105 Loudoun Park Lane within Claude Moore Park. The center includes a gymnasium, a leisure pool with a water playground and slide, a 50-meter competition pool, a climbing wall, meeting rooms, an indoor running track, weight room, teen room, recreational program space and offices.

**Conklin Park** is a 30-acre passive and active park located on Donegal Drive in South Riding. Amenities include two soccer fields, basketball courts, a sand volleyball court, two tennis courts, and a pond.

**Countryside Park** is a one-acre facility on Countryside Boulevard that contains an outdoor asphalt basketball court.

**Edgar Tillet Memorial Park** contains two lighted baseball fields and two lighted softball fields. The 51-acre park has sweeping views of the Beaverdam Reservoir, and is located at the intersection of Belmont Ridge Road and Truro Parish Road, near Broadlands.

**Elizabeth Mills Riverfront Park**, located in Lansdowne, includes 122 acres of passive parkland with access to the Potomac River and Goose Creek. The park is home to the historic Elizabeth Mills canal lock system and contains a section of the Potomac Heritage National Scenic Trail.

**Evergreen Mills Equestrian & Hiking Trail** is a five-mile multi-use loop trail, located around the perimeter of the county landfill. The trailhead and parking lot is located at 21332 The Woods Road, south of Leesburg. The trail is temporarily closed during landfill expansion construction.

**Franklin Park** is a 203-acre park located between Purcellville and Round Hill off Business Route 7. Franklin Park has nine ballfields for baseball, football, lacrosse, soccer and softball; a concession stand; two tennis courts; a volleyball court; an inline hockey rink; memorial gardens; an outdoor swimming pool; two picnic pavilions; trails; and a small pond. In the future, a 300-seat visual and performing arts center will open at Franklin Park. ☎ 540-338-7603

**Greg Crittenden Memorial Park**, located in Ashburn Farm at the corner of Ashburn Farm Parkway and Windmill Drive, is a 16-acre park with three baseball/softball fields, a concession stand and restrooms.

**Keep Loudoun Beautiful Park** is a 3.4-acre park located adjacent to the historic Goose Creek truss bridge along Rt. 7, east of Leesburg. The park has picnic facilities and a boat launch, is ideal for fishing, and is a trailhead for the Potomac Heritage National Scenic Trail.

**Kephart Bridge Landing** is the canoe and kayak launch facility on Goose

# Recreational/Cultural Activities

## Parks and Recreation

### Loudoun County Parks

The Loudoun County Department of Parks, Recreation and Community Services operates 24 parks, a nature preserve and an indoor recreation center.

**Ashburn Park**, located at the end of Partlow Road, is 16 acres with three age-appropriate playground units, a picnic pavilion and a trails network.

**Banshee Reeks**, a beautiful 725-acre nature preserve, is located between The Woods Road and Goose Creek. The property includes a visitor center, education center, two fishing ponds and over 21 miles of accessible hiking trails. Banshee Reeks is open to the public every weekend, and other times for organized groups by permit only. ☎ 703-669-0316

**Beth Miller Park**, a nine-acre passive park located in Belmont Greene, adjacent to Trailside Park, contains walking trails, a gazebo, and a pond.

**Bles Park** is a 124-acre park at the end of Riverside Parkway in University Center. The property consists of a 30-acre active park with three large soccer fields, one small soccer field, walking/hiking trails, a tot lot, and restrooms; and a 94-acre passive park with wetlands that contains sections of the Potomac Heritage National Scenic Trail and Broad Run Corridor Trail.

**Brambleton Fields Site** is located along Belmont Ridge Road within the Brambleton Regional Park, adjacent to the National Recreation and Park Association headquarters. The facility includes two softball fields and four large baseball fields.

**Briar Patch Park**, a five-acre park located on Sterling Boulevard in Sterling, contains three creative age-appropriate playground units, a picnic pavilion with tables, volleyball court, basketball court and two tennis courts.

**Byrne's Ridge** is a 26-acre park located on Mineral Springs Circle in Stone Ridge. The active park contains three large soccer fields, one large baseball field, two softball fields and an asphalt trail.

**Chick Ford and Ryan Bickel Fields** are two baseball/softball fields located along Ashburn Village Blvd., between Farmwell Road and Waxpool Road.

**Claude Moore Park**, a 357-acre park located at 21544 Old Vestals Gap Road in Sterling, is open year-round for individuals, special classes, and events as well as pre-scheduled group programs. Activities available at the park include picnicking, fishing, hiking, and environmental, historical and educational

### Numbers to Call

**Virginia Department for the Deaf and Hard of Hearing**..... 800-552-7917

**Virginia Relay Center** ..... 711

## Domestic Violence/Abuse

### Child Protective Services

The Loudoun County Department of Family Services receives and responds to child abuse and neglect complaints on a 24-hour basis. The department helps families who are at risk of child abuse or neglect in locating community resources.

102 Heritage Way, N.E., Suite 103, Leesburg, VA 20176

☎ 703-777-0353

To report: ☎ 703-771-KIDS or 800-552-7096 (Virginia State Hotline)

### Adult Protective Services

The Department of Family Services receives and responds to reports of suspected abuse, neglect or exploitation of persons who are 60 years of age or older, or adults ages 18 and over who are physically or mentally impaired.

102 Heritage Way, N.E., Suite 103, Leesburg, VA 20176

☎ 703-777-0353; after hours and weekends, call 703-777-0445 (Loudoun County Sheriff's dispatcher) and ask for the APS worker on call.

## LAWS (Loudoun Abused Women's Shelter)

The Loudoun Abused Women's Shelter provides temporary emergency shelter for physically, emotionally or sexually abused women and their children.

The shelter offers 24-hour crisis intervention, emergency transportation, individual crisis counseling, weekly mutual support groups, a weekly children's program, free legal services to physically battered women, and court advocacy.

105 E. Market St., Leesburg, VA 20176

24-hour Phone: ☎ 703-777-6552

Youth and Children's Services: ☎ 703-771-3973

Legal Services: ☎ 703-771-3397; Sexual Assault Program: ☎ 703-771-9020

[www.lcsj.org](http://www.lcsj.org)

## Employment/Volunteer Opportunities

### Career Support Services

The Department of Family Services' Career Support division provides a variety of career support programs to assist businesses and job seekers.

#### Workforce Resource Center

Career Support Services manages the Workforce Resource Center, which is a facility that provides resources, employment counseling, workshops, and equipment to conduct a thorough job search or career change. This facility offers job announcements, resume preparation assistance, computers, phone, fax and other resources necessary to conduct a job search.

Businesses may advertise vacancies, conduct job fairs, and be connected with potential candidates at no charge. Workshops and use of the facility are free of charge and open to all citizens. Virginia Employment Commission (VEC) and Department of Rehabilitative Services (DRS) send representatives to provide services. Please call first to make an appointment.

☎ 703-777-0150

#### Intensive Career Services

Career Support Services provides assessment, skills enhancement and employment preparation for county residents. Occupational skills training, job readiness training and other training are available to eligible residents. Individual service plans are based on interest, abilities, skills and the local employment market.

#### Welfare to Work Program

Career Support Services offers case management and support services to county residents who receive help from the Temporary Assistance to Needy Families program and who are trying to move into employment. Job search support programs, crisis intervention, training and educational opportunities, transportation and other services help disadvantaged individuals reach self-sufficiency.

#### Career Support Services

102 Heritage Way, N.E., Suite 103, Leesburg, VA 20176

☎ 703-777-0353

### County Government Employment

A current listing of county government job opportunities may be found on the county website at [www.loudoun.gov](http://www.loudoun.gov); click on "jobs."

### Shenandoah University – Northern Virginia Campus

44160 Scholar Plaza, Leesburg, VA 20176

☎ 703-777-7414

[www.su.edu/nvcampus/](http://www.su.edu/nvcampus/)

### Strayer University – Loudoun Campus

45150 Russell Branch Parkway, Suite 200, Ashburn, VA 20147

☎ 703-729-8800

[www.strayer.edu/loudoun](http://www.strayer.edu/loudoun)

information about the special education process, educational issues, disability issues and community services; maintains a lending library of educational resources; and offers emotional support and parent support groups.

20 Union Street, N.W., Leesburg, VA 20176  
☎ 571-252-2185

## **Community College**

### **Northern Virginia Community College (NOVA) – Loudoun Campus**

This two-year college offers instructional programs leading to a degree or enabling students to transfer to a four-year college. NOVA provides courses to help students gain employment, advance in their present jobs, explore career options, and learn new skills. Special programs are offered to high school students who are interested in receiving college credit while still in high school.

1000 Harry Flood Byrd Highway, Sterling, VA 20164-8630  
☎ 703-450-2500 or 703-450-2548 (V/TTY)  
[www.nvcc.edu/](http://www.nvcc.edu/)

## **Colleges and Universities**

### **George Mason University – Loudoun Campus**

21641 Ridgetop Circle, Ridgetop Two, Suite 210, Sterling, VA 20166-6597  
☎ 703-993-4350  
<http://loudoun.gmu.edu/>

### **George Washington University – Virginia Campus**

20101 Academic Way, Ashburn, VA 20147-2604  
☎ 703-726-8200  
[www.gwvirginia.gwu.edu/](http://www.gwvirginia.gwu.edu/)

### **Graduate School of Islamic and Social Sciences**

45150 Russell Branch Parkway, Suite 303, Ashburn, VA 20147  
☎ 571-223-0500

### **Patrick Henry College**

1 Patrick Henry Circle, Purcellville, VA 20132-3198  
☎ 540-338-1776  
[www.phc.edu/](http://www.phc.edu/)

### **Division of Human Resources**

1 Harrison Street, S.E., 4<sup>th</sup> Floor, Mailstop #41A, Leesburg, VA 20175  
e-mail: [hr@loudoun.gov](mailto:hr@loudoun.gov)  
☎ 703-777-0213; Fax: 703-771-5525

### **Volunteer Loudoun**

Volunteer Loudoun, a program of the Loudoun County Public Information Office, promotes volunteerism by providing information, referral and recognition of volunteer activities in Loudoun County, and through agency consulting and training. The office also provides support to the Leadership Loudoun program, community outreach activities and a school/community partnership.

1 Harrison Street, S.E., P.O. Box 7000, Mailstop #03, Leesburg, VA 20177  
☎ 703-777-0113  
e-mail: [pivs@loudoun.gov](mailto:pivs@loudoun.gov)

### **Loudoun Volunteer Caregivers**

Loudoun Volunteer Caregivers (LVC) is a nonprofit coalition of volunteers from Loudoun County who help frail elderly and disabled adults maintain independent living. LVC provides a wide range of support services including transportation to medical appointments, grocery shopping, meal preparation, household chores, special outings and visits to adult care facilities with certified pet therapy teams.

2A Loudoun St., Suite 215, Leesburg, VA 20175  
☎ 703-779-8617  
e-mail: [LVCaregivers@LVCaregivers.org](mailto:LVCaregivers@LVCaregivers.org)

### **Numbers to Call**

**Loudoun Hospital Center:**  
**Volunteer Services.....** 703-858-6468  
**Retired Senior & Volunteer Program ....** 703-777-0257

## **Financial, Food and Other Assistance**

### **Financial Assistance**

Residents in need of public assistance should contact the Loudoun County Department of Family Services, which coordinates the distribution of benefits according to the individual's level of need.

Eligibility workers determine each client's eligibility for various public assistance programs, including Temporary Assistance for Needy Families (TANF), Medicaid, Food Stamps, General Relief, Fuel Assistance and other programs.

The eligibility workers follow federal, state and local policies (which have certain income/resource limits) to determine benefit amounts for each program.

102 Heritage Way, N.E., Suite 103, Leesburg, VA 20176

① 703-777-0353

### Loudoun Interfaith Relief

A nonprofit food pantry located in Leesburg, Loudoun Interfaith Relief, Inc., distributes emergency food supplies and promotes self-sufficiency to any resident living in Loudoun County. Loudoun Interfaith Relief also assists organizations and agencies in need of emergency food supplies.

750 Miller Drive, Suite A-1, Leesburg, VA 20175

① 703-777-5911

[www.interfaithrelief.org](http://www.interfaithrelief.org)

### Second-Hand/Thrift Stores

**Good Shepherd Thrift Store** has low cost clothing for residents in need.

20921 Davenport Drive, #113, Sterling, VA 20165

① 703-444-5956

**Blossom and Bloom** offers low-cost clothing, furniture, linens, and household articles.

110 West Market St., Leesburg, VA 20176

① 703-777-3286

### Salvation Army

Residents in need of financial assistance may contact the Salvation Army of Loudoun County, which distributes living assistance for utility bills, rent, prescriptions, food, clothing, and furniture. A caseworker determines a client's eligibility for assistance based on need. The Salvation Army Thrift Stores provide furniture, household items, and clothing at a low-cost rate.

Administrative Office: ① 703-771-3371

Thrift Store: 10 Cardinal Park Drive, S.E., Leesburg, VA 20175

① 703-771-3371

### LINK, Inc.

LINK is an association of 13 churches in Sterling and Herndon which cooperate to help local individuals and families in need. LINK provides emergency

### Loudoun Valley

340 North Maple Avenue

Purcellville, VA 20132

① 540-751-2400

### Park View

400 West Laurel Avenue

Sterling, VA 20164

① 571-434-4500

### Potomac Falls

46400 Algonkian Parkway

Sterling, VA 20165

① 571-434-3200

### Stone Bridge

43100 Hay Road

Ashburn, VA 20147

① 571-252-2200

### Charles S. Monroe Technology Center

The C.S. Monroe Technology Center provides career and technical programs. Instruction includes automotive technology, horticulture, cosmetology, practical nursing and television production.

715 Children's Center Road, S.W., Leesburg, VA 20175

① 571-252-2080

### Douglass School

The Alternative Education program at Douglass School in Leesburg serves middle and high school students who have difficulty adjusting to, or being successful in, a traditional school program.

407 East Market Street, Leesburg, VA 20176

① 571-252-2060

### Loudoun Academy of Science

The mission of the LCPS Academy of Science is to provide an academic environment where students are encouraged to develop creative scientific endeavors of their own design, while having the opportunity to pursue a rich, well-rounded high school experience.

Students will attend the Academy of Science on alternate days while pursuing their interests in the humanities and other electives at their home high school. An application for admission to the Academy of Science is required for enrollment.

21326 Augusta Drive, Sterling, VA 20164

① 571-434-4470

### Parent Resource Center

The Parent Resource Center provides assistance to parents whose children are served by Loudoun Special Education programs. The center promotes working relationships between parents, schools and the community; provides



## Middle Schools (cont'd.)

### **Mercer**

42149 Greenstone Drive  
Aldie, VA 20105  
☎ 703-957-4340

### **Seneca Ridge**

98 Seneca Ridge Drive  
Sterling, VA 20164  
☎ 571-434-4420

### **Smart's Mill**

850 North King Street  
Leesburg, VA 20176  
☎ 571-252-2030

### **Stone Hill**

23415 Evergreen Ridge Drive  
Ashburn, VA 20148  
☎ 703-957-4420

### **River Bend**

46240 Algonkian Parkway  
Sterling, VA 20165  
☎ 571-434-3220

### **J. L. Simpson**

490 Evergreen Mill Rd., S.E.  
Leesburg, VA 20175  
☎ 571-252-2840

### **Sterling Middle**

201 West Holly Avenue  
Sterling, VA 20164  
☎ 571-434-4520

## High Schools

### **Briar Woods**

22525 Belmont Ridge Road  
Ashburn, VA 20148  
☎ 703-957-4400

### **Dominion**

21326 Augusta Drive  
Sterling, VA 20164  
☎ 571-434-4400

### **Heritage**

520 Evergreen Mill Road, S.E.  
Leesburg, VA 20175  
☎ 571-252-2800

### **Broad Run**

21670 Ashburn Road  
Ashburn, VA 20147  
☎ 571-252-2300

### **Freedom**

25450 Riding Center Drive  
South Riding, VA 20152  
☎ 703-957-4300

### **Loudoun County**

415 Dry Mill Road, S.W.  
Leesburg, VA 20175  
☎ 571-252-2000

food, furniture, clothing, and limited financial assistance to Sterling and Herndon residents in crisis.

P.O. Box 443, Sterling, VA 20167  
☎ 703-437-1776

## Financial Counseling

Financial counseling is available from the Virginia Cooperative Extension. Trained volunteers assist families in a free, confidential, one-to-one counseling/educational setting. The program's goal is to help families learn the skills needed to manage their finances. Counseling includes financial goal setting, record keeping, budgeting, consumer credit management, and debt resolution.

30-B Catoctin Circle, S.E., Leesburg, VA 20175

☎ 703-771-5419

[www.loudoun.gov/extension](http://www.loudoun.gov/extension) or <http://offices.ext.vt.edu/loudoun>

## Numbers to Call

**Loudoun Abused Women's Shelter** ..... 703-777-6552

**Loudoun Cares** ..... 703-669-4636  
(Information and referrals for human services)

### **Social Security Administration**

**Manassas Office** ..... 800-772-1213

## Housing Services

The Department of Family Services maintains an apartment and condominium guide for the general public, assists low-income residents with Housing Choice Voucher program rental assistance and provides eviction and foreclosure prevention assistance. Family Services also operates the Loudoun County Affordable Dwelling Unit program contracts for transitional housing and emergency homeless shelters, the Down Payment and Closing Cost Assistance program, and two home improvement programs, and facilitates low-cost mortgage programs for first-time homebuyers.

### **Homeless Intervention Program**

The Homeless Intervention Program (HIP) is a program funded through the Virginia Department of Housing and Community Development. Applicants who are eligible and are accepted into the program receive short-term financial assistance and/or case management services. The goal is to prevent eviction or foreclosure resulting from the family's temporary loss of income and to assist homeless persons with start-up funds.

**Housing Choice Voucher Program (Section 8 Rental Assistance)**

The Housing Choice Voucher Program (Section 8 Rental Assistance), funded by the U.S. Department of Housing and Urban Development (HUD), provides low-income families, elderly persons with disabilities, and persons with HIV and AIDS with rental housing at prices they can afford. Vouchers provide rental assistance subsidies for eligible low-income families and disabled or elderly persons.

**Family Self-Sufficiency**

Family Self-Sufficiency (FSS) is a voluntary program that provides Housing Choice Voucher participants the opportunity to achieve economic independence over a five-year period. A case manager supports, mentors and links up FSS families to public and private resources in the community.

**Affordable Dwelling Unit Program**

The Affordable Dwelling Unit program provides newly constructed, affordable rental and for-sale housing for citizens, with priority given to income-eligible residents who live or work in the county.

**Downpayment/Closing Cost Assistance Program**

First-time homebuyers may borrow money to be used toward down-payment and closing costs. The loan is limited to first-time homebuyers or those who have not owned a home within the last three years.

**Loudoun County Home Improvement Programs**

The Loudoun County home improvement programs offer low-interest and zero-interest loans to homeowners to assist in making repairs.

**Loans to First-Time Homebuyers**

A variety of low-interest mortgages are available to first-time homebuyers who meet income eligibility requirements.

**Division of Housing and Community Development**

102 Heritage Way, N.E., Suite 200, Leesburg, VA 20176

☎ 703-777-0353 (V/TTY)

**Emergency Housing**

The Loudoun County Department of Family Services provides limited financial assistance to individuals or families in need of emergency housing.

102 Heritage Way, N.E., Suite 103, Leesburg, VA 20176

☎ 703-777-0353

**Good Shepherd Alliance**

This organization helps people with emergency housing needs. Shelter is provided for families, women, and children. The Good Shepherd Alliance

**Seldens Landing**

43345 Coton Commons Drive  
Leesburg, VA 20176

☎ 571-252-2260

**Steuart W. Weller**

20700 Marblehead Drive  
Ashburn, VA 20147

☎ 571-252-2360

**Sugarland**

65 Sugarland Run Drive  
Sterling, VA 20164

☎ 571-434-4460

**Sycolin Creek**

21100 Evergreen Mills Road  
Leesburg, VA 20175

☎ 571-252-2910

**Waterford**

15513 Loyalty Road  
Waterford, VA 20197

☎ 703-771-6660

**Middle Schools****Belmont Ridge**

19045 Upper Belmont Place  
Leesburg, VA 20176

☎ 571-252-2220

**Eagle Ridge**

42901 Waxpool Road  
Ashburn, VA 20148

☎ 571-252-2140

**Harmony Intermediate**

38174 W. Colonial Highway  
Hamilton, VA 20158

☎ 540-751-2500

**Sterling Elementary**

200 West Church Road  
Sterling, VA 20164

☎ 571-434-4580

**Stone Hill**

23415 Evergreen Ridge Drive  
Ashburn, VA 20148

☎ 703-957-4420

**Sully**

300 Circle Drive  
Sterling, VA 20164

☎ 571-434-4570

**Tolbert**

691 Potomac Station Dr., N.E.  
Leesburg, VA 20176

☎ 571-252-2870

**Blue Ridge**

551 East A Street  
Purcellville, VA 20132

☎ 540-751-2520

**Farmwell Station**

44281 Gloucester Parkway  
Ashburn, VA 20147

☎ 571-252-2320

**Harper Park**

701 Potomac Station Drive, N.E.  
Leesburg, VA 20176

☎ 571-252-2820

## Elementary Schools (cont'd.)

### Lincoln

18048 Lincoln Road  
Purcellville, VA 20132  
☎ 703-751-2430

### Little River

43464 Hyland Hills Street  
South Riding, VA 20152  
☎ 703-957-4360

### Lovettsville

49 South Loudoun Street  
Lovettsville, VA 20180  
☎ 703-771-6700

### Lowes Island

20755 Whitewater Drive  
Sterling, VA 20164  
☎ 571-434-4450

### Lucketts

14550 James Monroe Highway  
Leesburg, VA 20176  
☎ 571-252-2070

### Meadowland

729 S. Sugarland Run Drive  
Sterling, VA 20164  
☎ 571-434-4440

### Middleburg

101 North Madison Street  
Middleburg, VA 20118  
☎ 540-751-2490

### Mill Run

42905 Waxpool Road  
Ashburn, VA 20148  
☎ 571-252-2160

### Mountain View

36803 Alder School Road  
Purcellville, VA 20132  
☎ 540-751-2550

### Newton-Lee

43335 Gloucester Parkway  
Ashburn, VA 20147  
☎ 571-252-1535

### Pinebrook

25480 Mindful Court  
Aldie, VA 20105  
☎ 703-957-4325

### Potowmack

46465 Esterbrook Circle  
Sterling, VA 20165  
☎ 571-434-3270

### Rolling Ridge

500 East Frederick Drive  
Sterling, VA 20164  
☎ 571-434-4540

### Rosa Lee Carter

43330 Loudoun Reserve Drive  
Ashburn, VA 20148  
☎ 703-957-4490

### Round Hill

17115 Evening Star Drive  
Round Hill, VA 20141  
☎ 540-751-2450

### Sanders Corner

43100 Ashburn Farm Parkway  
Ashburn, VA 20147  
☎ 571-252-2250

helps individuals get through crisis situations by providing shelter, food, clothes, financial counseling and referral to other service providers as needed.

20684 Ashburn Road, Ashburn, VA 20147

☎ 703-724-1555

## Emergency Homeless Shelters

This program offers 24 secure emergency shelter beds for up to 89 days while stabilizing housing and regaining self-sufficiency. Referrals are made through Family Services (703-777-0353) or the program operator, Volunteers of America (703-669-4921, 24 hours a day).

## Transitional Housing Shelter

The Transitional Housing Shelter is an eight-unit facility that provides housing and supportive services for up to six homeless families (including single parents with children) and four single individuals. The program length is up to 24 months. Case management includes services and classes designed to help participants obtain and remain in permanent housing, increase their skills and income, and achieve greater self-determination.

Applications are primarily through the Department of Family Services (703-777-0353), or referrals can be coordinated through the program operator, Volunteers of America (703-771-5429).

19520 Meadowview Court, S.E., Leesburg, VA 20175

☎ 703-771-5429

## Transitional Opportunities Program

The Transitional Opportunities Program provides supportive housing and services at scattered apartment sites for seven homeless households (including single men, single parents, heads of households and seriously mentally ill individuals).

The program length is up to 24 months. Services include outreach eligibility, leasing assistance, case management, and other services and classes designed to help participants obtain and remain in permanent housing, increase their skills and income, and achieve greater self-determination. Applications are primarily through the Department of Family Services (703-777-0353), or referrals can be coordinated through the program operator, Volunteers of America (703-771-5429).

## Transitional Housing Center

19520 Meadowview Court, S.E., Leesburg, VA 20175

☎ 703-771-5429

## Legal Assistance

### Legal Services of Northern Virginia, Loudoun Branch

This office provides legal services to the low income and elderly of Loudoun County, including assistance with problems such as custody, child support, debt collection, landlord/tenant relations, bankruptcy, wills, and powers of attorney. The office does not handle criminal or traffic cases.

109 North King Street, Leesburg, VA 20176

☎ 703-777-7450

### Numbers to Call

**Labor Complaints** ..... 804-371-2327

Virginia Department of Labor and Industry

**Public Defender** ..... 703-771-2507

## Support, Self-Help Groups

(See also "Health Care," pp. 56-59)

### Death of Baby or Child

Compassionate Friends is a self-help organization offering mutual support and understanding to parents who have suffered the loss of a child, or the loss of a baby through miscarriage, stillbirth, or infant death. For local contact information, call toll-free: 877-969-0010.

### Domestic Violence

The Virginia Sexual and Domestic Violence Action Alliance is a statewide coalition that works toward the elimination of domestic violence and offers assistance and support to those serving battered women and their children.

5008 Monument Avenue, Suite A, Richmond, VA 23230

☎ 804-377-0335

Family Violence and Sexual Assault Hotline: ☎ 800-838-8238

### Grief and Loss

The Loudoun Widows and Widowers Support Group is a mutual support group for widows, widowers, and anyone else who has suffered a loss.

☎ 703-777-8766 or 703-777-1414

Contact: Ms. Georgia Bange

### Countryside

20624 Countryside Boulevard  
Sterling, VA 20165

☎ 571-434-3250

### Dominion Trail

44045 Bruceton Mills Circle  
Ashburn, VA 20147

☎ 571-252-2340

### Evergreen Mill

491 Evergreen Mill Road, S.E.  
Leesburg, VA 20175

☎ 571-252-2900

### Frances Hazel Reid

800 North King Street  
Leesburg, VA 20176

☎ 571-252-2050

### Hamilton

54 South Kerr Street  
Hamilton, VA 20158

☎ 540-751-2570

### Hillside

43000 Ellzey Drive  
Ashburn, VA 20148

☎ 571-252-2170

### Hutchison Farm

42819 Center Street  
South Riding, VA 20152

☎ 703-957-4350

### Legacy

22995 Minerva Drive  
Ashburn, VA 20148

☎ 703-957-4425

### Creighton's Corner

23171 Minerva Drive  
Ashburn, VA 20148

☎ 703-957-4480

### Emerick

440 South Nursery Avenue  
Purcellville, VA 20132

☎ 540-338-6870

### Forest Grove

46245 Forest Ridge Drive  
Sterling, VA 20164

☎ 571-434-4560

### Guilford

600 West Poplar Avenue  
Sterling, VA 20164

☎ 571-434-4551

### Hillsboro

37110 Charles Town Pike  
Purcellville, VA 20132

☎ 540-751-2560

### Horizon

46665 Broadmore Drive  
Sterling, VA 20165

☎ 571-434-3260

### Leesburg

323 Plaza Street, N.E.  
Leesburg, VA 20176

☎ 703-771-6720

### Liberty

25491 Riding Center Drive  
South Riding, VA 20152

☎ 703-957-4370

# Education

## Loudoun County Public Schools

Loudoun County Public Schools (LCPS) provide comprehensive education from kindergarten through Grade 12 in 75 schools. The schools also offer special education (disabled), gifted/talented education, vocational and adult education, English as a second language (ESL), two pre-school programs for economically disadvantaged 4-year-olds – Headstart and STEP, and a new high school program in applications of technology.

21000 Education Court, Ashburn, VA 20148

☎ 571-252-1000

### Elementary Schools

#### Aldie

23269 Meetinghouse Lane

Aldie, VA 20105

☎ 703-444-7400

#### Algonkian

20196 Carter Court

Sterling, VA 20165

☎ 703-444-7410

#### Arcola

41470 Tall Cedars Parkway

Aldie, VA 20105

☎ 703-957-4390

#### Ashburn

44062 Fincastle Drive

Ashburn, VA 20147

☎ 571-252-2350

#### Ball's Bluff

821 Battlefield Parkway, N.E.

Leesburg, VA 20176

☎ 571-252-2880

#### Banneker

35231 Snake Hill Road

Middleburg, VA 20117

☎ 540-751-2481

#### Belmont Station

20235 Nightwatch Street

Ashburn, VA 20147

☎ 571-252-2240

#### Catoctin

311 Catoctin Circle, S.W.

Leesburg, VA 20175

☎ 703-771-6770

#### Cedar Lane

43700 Tolamac Drive

Ashburn, VA 20147

☎ 571-252-2120

#### Cool Spring

501 Tavistock Drive, S.E.

Leesburg, VA 20175

☎ 571-252-2890

## Loudoun Literacy Council

The Loudoun Literacy Council trains and provides tutors for individuals who require assistance with reading, including those who are learning English as a second language. Math and spelling assistance is also available.

204 South King Street, Leesburg, VA 20175

☎ 703-777-2205

## Parents of Murdered Children (POMC)

The Shenandoah Valley chapter of POMC is a support group for family members and friends of murder victims. In addition to emotional support, the group helps survivors deal with the criminal justice system.

175 Canterbury Rd., Stephens City, VA 22655

☎ 540-869-1036 (Betty Loy)

## Separation or Divorce

The Support Group for Separation and Divorce is a mutual support group for individuals going through a separation or divorce.

☎ 703-777-8766 or 703-777-1414 (Ms. Georgia Bange)

## Women's Center

The Women's Center provides information, counseling and educational programs that focus on the personal, professional, legal and financial concerns of women, men and families. Services include individual counseling and psychotherapy; workshops on legal, financial, career, psychological, and consumer issues; separation and divorce services; mutual support groups; and standardized testing services. TWC offers services in the Loudoun County area.

133 Park Street, N.E., Vienna, VA 22180

☎ 703-281-2657

## Health Care

### Loudoun County Health Department

The Loudoun County Health Department provides a wide range of health care services and works to ensure the health and well-being of Loudoun County residents. The department collects information and identifies problems and conditions that potentially affect the health of the public, and assists with the strategies to deal with these problems.

The Health Department also provides advice on health-related matters, works to control the spread of disease, and inspects and investigates conditions which may adversely affect public health.

1 Harrison Street, S.E., 2<sup>nd</sup> Floor, Mailstop #68, Leesburg, VA 20175

☎ 703-777-0234

Virginia Department of Health Website: <http://www.vdh.virginia.gov>

### Loudoun Community Free Clinic

The Loudoun Community Free Clinic serves medically uninsured Loudoun County residents with limited incomes. The clinic is staffed by area physicians, nurses, and other volunteers.

224-B Cornwall Street, N.W., Leesburg, VA 20176

☎ 703-779-5416

### Loudoun Community Health Center

The Loudoun Community Health Center (LCHC) provides health care to people who have limited or no health insurance. LCHC provides comprehensive medical care to anyone seeking care, and does not deny anyone primary health care services. All community residents have equal access regardless of ability to pay, geographic location, culture, age, sex or religion.

224 Cornwall Street, N.W., 3rd Floor, Leesburg, VA 20176

☎ 703-443-2000

## Medical Emergency Services

### Volunteer Rescue Squads

Emergency: Dial 911

### Northern Virginia Sickle Cell Center

3299 Woodburn Road, Suite 220

Annandale, VA 22003

☎ 703-876-2715

The Center for Sickle Cell Disease offers education and information about Sickle Cell Disease, provides research on Sickle Cell Anemia, and offers screening, counseling and patient care.

### Howard University Center for Sickle Cell Disease

1840 7th Street, S.W., Washington, D.C. 20001

☎ 202-865-8292

### Nations Capital Area SIDS Foundation of the Mid-Atlantic

This organization provides emotional support for families that have experienced any sudden infant death or crib death.

P.O. Box 799, Haymarket, VA 20168

☎ 703-955-6899

### Northern Virginia Long-Term Care Ombudsman Program

This free service assists the consumer in making an informed decision about long-term care providers such as nursing homes, board and care facilities, and homes for adults.

12011 Government Center Parkway, Suite 708, Fairfax, VA 22035-1104

☎ 703-324-5861; TTY: 703-449-1186

### Parkinson Disease

The Ashburn Parkinson Support Group holds free monthly meetings for people with Parkinson disease and caregivers.

Contact: Dotty Koyles ☎ 703-723-6805

mer camp program for children with hemophilia, provides medic alert bracelets, and offers some limited financial support.

10560 Main Street, Suite 604, Fairfax, VA 22030-7182

☎ 703-352-7641

### **Huntington's Disease Society of America**

The Huntington's Disease Society supports research on Huntington's Disease (HD), assists people with HD and their families, serves as advocates for individuals needing services, and provides 24-hour helpline phone service.

8303 Arlington Blvd, Suite 210, Fairfax, VA 22031

☎ 703-204-4634 or 703-323-1403

### **Lung Line Service**

Through this service, registered nurses trained in respiratory and immune system disorders provide information to callers.

1400 Jackson Street, Denver, CO 80206

☎ 303-388-4461 or 800-222-5864

### **Lupus Foundation of Greater Washington**

The Lupus Foundation provides free literature, support groups, doctor referrals, telephone counselors and educational classes on lupus.

2000 L Street, N.W., Suite 732, Washington, DC 20036

☎ 202-349-1167 or 888-349-1167 (toll-free)

### **Loudoun Alliance for the Mentally Ill**

This group provides support, education and guidance for friends and families of persons suffering from a mental illness.

☎ 703-444-5326 (Nancy Merrill); National Helpline: ☎ 800-950-6264

### **Narcotics Anonymous**

Narcotics Anonymous is a group of people who are recovering from addiction to narcotics, and who meet regularly to provide mutual support.

P.O. Box 374, Herndon, VA 22070

☎ 703-435-1230 (Northern Virginia) or 800-543-4670

### **Sickle Cell Disease**

The Northern Virginia Sickle Cell Center, at Inova Fairfax Hospital for Children, provides medical, educational and supportive services to families whose children have been identified with Sickle Cell Disease.

### **American Red Cross**

The American Red Cross provides first aid and CPR instruction, disaster assistance, swimming and lifesaving safety, and service to military families. The Red Cross also provides bloodmobiles and blood banks, assists transients, helps coordinate emergency food programs, and provides transportation for senior citizens for shopping, medical appointments, and other needs.

604 South King Street, Suite 006, Leesburg, VA 20175-3911

☎ 703-777-7171

### **Poison Center**

The National Capital Poison Center provides emergency treatment advice for poisoning and overdose, 24 hours a day, seven days a week.

☎ 800-222-1222 (TTY)

### **Hospital**

Inova Loudoun Hospital offers a comprehensive array of medical services, including 24-hour emergency services. Inova Loudoun Hospital is independent, not-for-profit and locally governed.

44045 Riverside Parkway, Leesburg, VA 20176

☎ 703-858-6000

#### **Leesburg Emergency Department:**

224 Cornwall Street, N.W., Leesburg, VA 20176

☎ 703-737-7520

### **Hospice**

Capital Hospice serves persons of all ages with such diseases as cancer, Alzheimer's dementia, heart, lung or kidney disease, AIDS or ALS (Lou Gehrig's Disease), and whose prognosis is estimated at less than one year.

The hospice provides medical care by a team of doctors, nurses, chaplains, social workers, home health aides and volunteers in the patient's home, nursing home or assisted living facility. Grief counseling is offered to the family. Capital Hospice operates an inpatient facility in Arlington. The hospice also contracts beds for acute care at Inova Loudoun Hospital.

209 Gibson Street, N.W., Suite 202, Leesburg, VA 20176

☎ 703-777-7866 or 800-869-2136

## Community Health Services

The Community Health Division of the Loudoun County Health Department provides a variety of services, including immunizations to help protect the public from vaccine-preventable diseases, testing for tuberculosis, sexually-transmitted diseases and HIV. The division provides follow-up of all reportable communicable diseases and also provides information on illness prevention, wellness, chronic diseases, and many other health-related subjects.

### Child Health Program

The Health Department provides preventive pediatric services, including physical exams, health screening tests, immunizations, referrals to children's specialty programs, teaching of healthful practices and counseling.

### Dental Care

The Health Department provides dental services, including dental referrals, oral cancer screenings, information on dental health techniques, and dental screening in Loudoun County schools. Services for citizens up to the age of 21 who meet income eligibility criteria include: oral hygiene instruction, fluorides, dental sealants, diagnostic X-rays, restorative services, minor oral surgery and referrals for other dental work. Adult dental emergency care is also provided.

☎ 703-771-5831

### Family Planning

The Health Department provides family planning services including physical examinations, pap smears, pregnancy testing and other laboratory testing services, and birth control methods.

### Immunizations

The Health Department provides adult and childhood immunizations to help protect the public from vaccine preventable diseases, and maintains a referral list of private physicians who can provide vaccinations required for international travel.

### Maternity Care

The Health Department provides prenatal and postnatal care for maternity patients who live in Loudoun County and meet income eligibility requirements. Services include physical exams, laboratory tests, and counseling.

### Nutrition Services

The Health Department functions as a community resource for nutrition-related questions. The department offers diet counseling and nutrition evaluation, and provides individual and group nutritional counseling for high-risk maternity, family planning and pediatric patients.

☎ 703-777-0239

## American Cancer Society

The American Cancer Society provides services to cancer patients and their families, including transportation to appointments, loan of home care equipment, and financial assistance with treatment and medication.

124 Park Street, S.E., Vienna, VA 22180

☎ 703-938-5550

## American Heart Association (Greater Washington Region)

The American Heart Association offers education and community programs related to heart disease and stroke. The organization provides information on heart health, nutrition, cholesterol, and coronary bypass.

4301 North Fairfax Drive, Suite 530, Arlington, VA 22203

☎ 703-941-8500

## Arthritis Foundation – Virginia Chapter

The Arthritis Foundation promotes arthritis research and organizes support groups for individuals with arthritis.

3805 Cutshaw Avenue, Suite 200, Richmond, VA 23230

☎ 800-456-4687

## No. Va. Chronic Fatigue Syndrome & Fibromyalgia Support Group

The NoVA CFS & FMS Support Group offers discussion and speaker meetings, conference calls, e-mail announcements, and a website with practitioner lists, media articles, and information about coping, treatment, and conferences.

☎ 703-968-9818 or 410-647-7578

## Diabetes Management Program

Inova Loudoun Hospital provides an ongoing diabetes management program to educate and support individuals with diabetes. Recognized by the American Diabetes Association, the program includes individual and group classes and a support group.

☎ 703-858-6358

## Hemophilia Association of the Capital Area

The Hemophilia Foundation serves as an advocate for those with hemophilia and related clotting disorders. The foundation coordinates educational seminars and social activities, offers individual and group support, conducts a sum-



couple and group therapy. Detox, short-term inpatient and residential treatment are available through contractual services.

**Leesburg Office**

102 Heritage Way, N.E., Suite 302  
Leesburg, VA 20176  
☎ 703-771-5100

**Eastern Loudoun Office**

45299 Research Place, Suite 200  
Ashburn, VA 20147  
☎ 703-729-1970

## Support/Self-Help Groups

### **Al-Anon Service Center of Northern Virginia, Inc.**

Al-Anon is a self-help mutual support group for families and friends of alcoholics.

100 North Washington Street, Suite 212, Falls Church, VA 22046  
☎ 703-534-4357 or 877-339-8350

### **Alcoholics Anonymous (Northern Virginia)**

Alcoholics Anonymous is a fellowship for individuals to share their experiences with alcohol addiction.

8501 Lee Highway, Fairfax, VA 22031  
☎ 703-876-6166

### **Alzheimer's Association**

The Alzheimer's Association, National Capital Area is the region's primary support network and information resource for Alzheimer's disease and related disorders.

11240 Waples Mill Road, Suite 402, Fairfax, VA 22030  
☎ 703-359-4440 or 800-272-3900

### **Alzheimer's/Memory Loss Family Support Group**

The Area Agency on Aging coordinates two support groups for friends and family members of Alzheimer's/memory loss victims.

Loudoun County Adult Day Center  
200 Willie Palmer Way, Purcellville, VA 20132  
☎ 571-258-3402

### **Sexually Transmitted Disease**

The Health Department provides confidential diagnosis and treatment of sexually transmitted diseases.

### **Tuberculosis Control**

The Loudoun County Health Department provides tuberculosis (TB) screening, treatment and consultation.

### **Loudoun County Health Department: Community Health Services**

102 Heritage Way, N.E., 1<sup>st</sup> Floor, Leesburg, VA 20176  
☎ 703-777-0236

## AIDS/HIV

The **Loudoun County Health Department** provides a confidential HIV test site which includes pre- and post-test counseling, as well as the blood test.

HIV-positive persons who have no health insurance or Medicaid and who are medically indigent may receive medications through the state AIDS Drug Program.

Primary medical care is provided to county residents who are in the early stage of HIV infection through money granted by the Ryan White Care Act. Individuals must meet financial criteria to qualify for this program.

Primary medical care includes doctor visits, laboratory tests, diagnostic tests and prescriptions. Case management is also available.

102 Heritage Way, N.E., 1<sup>st</sup> Floor, Leesburg, VA 20176  
☎ 703-771-5820

The **HIV Resources Project** of the Northern Virginia Regional Commission provides information about services available to People Living with AIDS/HIV (PWAs) in the Northern and Northwestern Virginia regions. The information is intended for PWAs as well as service providers, including case managers and housing counselors.

3060 Williams Drive, Suite 510, Fairfax, VA 22030  
☎ 703-642-0700

The **Northern Virginia AIDS Ministry** provides on-call clergy for 24-hour support to Northern Virginia residents who are diagnosed with AIDS or ARC.

803 West Broad Street, Suite 700, Falls Church, VA 22046  
☎ 703-533-5505

The **INOVA Juniper Program** provides telephone consultation services to residents who are infected with HIV, or who have AIDS symptoms.

8001 Forbes Place, Suite 200, Springfield, VA 22151

☎ 703-321-2600

The **Whitman-Walker Clinic** is the primary community-based provider of comprehensive AIDS services in the Washington, D.C. metropolitan area. The clinic's medical services include anonymous HIV antibody testing and counseling, venereal disease clinic, pharmacy, and on-site laboratory.

The clinic offers AIDS support services (case management, legal services, support groups, and financial help) and AIDS education services, as well as providing housing and substance abuse services.

1407 S Street, N.W., Washington, D.C. 20009

☎ 202-745-7000

**Whitman-Walker Clinic of Northern Virginia**

5232 Lee Highway, Arlington, VA 22207-1621

☎ 703-237-4900

## Children

### WIC program

The Health Department's WIC (Women, Infants and Children) Program is a supplemental food program which offers nutritional counseling and education. WIC serves pregnant or lactating women, infants and children ages five and under, who meet income, medical and/or nutritional eligibility requirements.

224 Cornwall Street, N.W., Leesburg, VA 20176

☎ 703-777-0239

### Family Access to Medical Insurance Security (FAMIS)

Family Access to Medical Insurance Security (FAMIS) provides health coverage for children through the age of 18 who currently do not have any health insurance coverage. The plan is paid for by the state and federal government and is designed to cover children of working Virginia families whose income is too high to qualify for medical assistance under Medicaid, and too low to afford private health insurance. Applications are available at the Loudoun County Department of Family Services.

102 Heritage Way, N.E., Suite 103, Leesburg, VA 20176

☎ 703-777-0353 or 866-873-2647 (toll-free)

[www.famis.org](http://www.famis.org)

**Graydon Manor** ..... 703-777-3485  
(inpatient psychiatric care for youth)

**Grafton School – Berryville Campus** ..... 540-955-2400  
(school for mentally retarded or emotionally disturbed youth)

## Nursing

### Visiting Nurses Association of Northern Virginia

The Visiting Nurses Association provides intermittent home health services including nursing, and physical, occupational and speech therapy. Specialty programs include living with AIDS or cancer, hospice services, psychiatric/mental health nursing, maternal-child home care and chronic care.

7777 Leesburg Pike, Suite 306S, Falls Church, VA 22043

☎ 703-748-1533 or 800-862-2166 (referral)

## Residential Care

### Heritage Hall Nursing and Rehabilitation Center

This long-term care facility provides intermediate and rehabilitative care. The facility provides a daily activity program and physical and speech therapy.

122 Morven Park Road, N.W., Leesburg, VA 20176

☎ 703-777-8700

### Loudoun Nursing and Rehabilitation Center

The Loudoun Nursing and Rehabilitation Center provides residential nursing care and assists residents with daily living activities.

235 Old Waterford Road, N.W., Leesburg, VA 20176

☎ 703-771-2841

## Substance Abuse Treatment

The Department of Mental Health, Mental Retardation and Substance Abuse Services (MH/MR/SAS) offers outpatient substance abuse treatment services to individuals and families experiencing problems due to chemical dependency.

Outpatient substance abuse services include assessment, referral, case management, psychiatric and psychotherapy services. Modalities include individual, family,

The goal of this service is to tailor the treatment interventions to the specific needs of each person. The level of service varies with the client's needs. A client may receive supervision based on need – individual day care, daily (partial day), weekly or biweekly. The Supported Living staff provides training experiences and opportunities to enhance the client's community living skills.

102 Heritage Way, N.E., Suite 302, Leesburg, VA 20176

☎ 703-771-5100

### Friendship House

The Department of MH/MR/SAS operates Friendship House, which provides an all-day psychosocial rehabilitation program for its members. Friendship House is appropriate for those community members whose daily lives and functioning are impaired by mental illness, but who do not require institutionalization. Transportation is available.

Each member participates in a variety of activities to provide opportunities, experience and support that will allow the individual to develop the work and social skills required to remain successful in the community setting. Vocational assessment, training and support are available.

16480 Meadowview Court, S.E., Leesburg, VA 20175

☎ 703-771-5710

### Loudoun Adult Medical Psychiatric Services

Inova Loudoun Hospital provides short-term intensive in-patient psychiatric care, including individual, family and group therapy, and medication management. Programs include art therapy and life/leisure skills programs.

224 Cornwall Street, N.W., Leesburg, VA 20176

☎ 703-771-2894; 888-542-8477

### North Spring Behavioral Healthcare

North Spring Behavioral Healthcare is a full-service psychiatric hospital for adolescents.

42009 Victory Lane, Leesburg, VA 20176

☎ 703-777-0800

### Numbers to Call

**Suicide Hotline (Crisis Link)** ..... 703-527-4077 or 800-273-8255  
 en español ..... 888-628-9454

## Elderly - Adult Services

The Department of Family Services provides Pre-Admission Screenings for nursing home and adult care residence placements, and in-home Medicaid personal care services, home-based care services (Companion Services and Case Aid Services), case management, counseling, advocacy, and information and referral services. (*See also Adult Protective Services, p. 37.*)

102 Heritage Way, N.E., Suite 103, Leesburg, VA 20176

☎ 703-777-0353

## Family Planning/Maternity

### Family Planning

The Health Department provides family planning services including physical examinations, pap smears, pregnancy testing and other laboratory testing services, and birth control methods.

102 Heritage Way, N.E., 1<sup>st</sup> Floor, Leesburg, VA 20176

☎ 703-777-0236

### Family Education

Loudoun Healthcare offers a comprehensive prenatal education series including the following classes: Childbirth Education, Refresher Childbirth, Newborn Care Class, Breast-feeding Education, Sibling Class, and Infant and Pediatric CPR Class. In addition, new parents are invited to a postpartum information and support group to help families adjust to the first few weeks and months after their baby is born.

☎ 703-858-6000

### Maternity Care

The Health Department provides prenatal and postnatal care for maternity patients who live in Loudoun County and meet income eligibility requirements. Services include physical exams, laboratory tests, teaching and counseling.

102 Heritage Way, N.E., 1<sup>st</sup> Floor, Leesburg, VA 20176

☎ 703-777-0236

### WIC program

The Health Department's WIC (Women, Infants and Children) Program is a supplemental food program which offers nutritional counseling and education.

WIC serves pregnant or lactating women, infants and children ages five and under, who meet income, medical and/or nutritional eligibility requirements.

224 Cornwall Street, N.W., Leesburg, VA 20176

☎ 703-777-0239

### **Birthright of Loudoun County**

Birthright offers free pregnancy tests by volunteers; maternity clothing and children's clothing through size 2T; and friendship throughout pregnancy.

823 South King Street, Suite I, Leesburg, VA 20175

☎ 703-777-7272; Toll-free Hotline: 800-550-4900

### **1st Choice Women's Health Center**

This nonprofit organization provides a medical consultation including pregnancy testing, onsite ultrasound and sexually transmitted infection testing as well as education about pregnancy options and supportive peer counseling in a confidential environment. An after-abortion support group is also available.

19415 Deerfield Avenue, Suite 109, Lansdowne, VA 20176

☎ 703-729-1123

### **Planned Parenthood of Falls Church**

Planned Parenthood provides family planning education services, including pregnancy testing and counseling, diagnosis and treatment for sexually transmitted disease, birth control supplies, gynecological exams, Pap tests, education about contraception, and screening and treatment for urinary tract infections.

370 S. Washington Street, Suite 300, Falls Church, VA 22046

☎ 703-533-5651

## **Mental Health**

### **Mental Health Centers**

The Loudoun County Department of Mental Health, Mental Retardation and Substance Abuse Services (MH/MR/SAS) has two Mental Health Centers which provide diagnostic and treatment services for Loudoun County citizens and families who are experiencing chronic or acute emotional problems.

Both centers offer such services as alcohol and drug abuse treatment, mental health treatment, psychosocial rehabilitation, and 24-hour crisis intervention.

#### **Outpatient Services**

Outpatient services of the Department of MH/MR/SAS provides help for individuals and families experiencing emotional and/or situational problems.

Services include assessment, referral, case management, psychiatric and psychotherapy services. Modalities include individual, group, couples, family therapy, and intensive in-home therapy.

#### **Leesburg Office**

102 Heritage Way, N.E., Suite 302

Leesburg, VA 20176

☎ 703-771-5100

#### **Eastern Loudoun Office**

21641 Ridgetop Circle, Suite 105

Sterling, VA 20166

☎ 571-258-3026

### **Emergency Services**

Crisis intervention services are available 24 hours a day to persons who are experiencing severe emotional crises. The Department of MH/MR/SAS provides crisis intervention and stabilization services to individuals and families who, due to emotional problems or substance abuse, are in need of immediate assistance.

102 Heritage Way, N.E., Suite 302, Leesburg, VA 20176

Appointments: ☎ 703-771-5100

Emergency Phone: ☎ 703-777-0320 (24-hour V/TTY)

### **Prevention Services**

Prevention Services of the Department of MH/MR/SAS provides mental health education and substance abuse prevention programs in the schools and in the community. These programs include presentations, training, and groups on such topics as addiction, anger management, conflict resolution and mediation, stress management, self-esteem, communication skills, grief, and suicide prevention.

102 Heritage Way, N.E., Suite 302, Leesburg, VA 20176

☎ 703-771-5100

### **Community Support Services**

The Department of MH/MR/SAS provides therapy and case management to residents and families affected by mental illness. Services include assessment, referrals to community resources, hospital discharge planning assistance, medication monitoring, therapy, case management, and psychiatric nursing services.

☎ 703-771-5100

### **Supported Living Services**

The Department of MH/MR/SAS's Supported Living Services provides treatment, training and support to residents who have psychiatric and/or developmental disabilities. Skills training includes self-care, daily living activities, educational/vocational training, interpersonal skills, and decision-making and problem solving skills.